ATTACHMENT 25


DECLARATION OF JAY M. BRADBURY

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

- - - - - - - - - - - - - - - - - - - -

                                         :
In the Matter of:                        :
                                         :
Investigation into Development of        :
Electronic Interfaces for BellSouth's:   Docket No.  8354-U
OPERATIONAL SUPPORT SYSTEMS              :
                                         :
- - - - - - - - - - - - - - - - - - - -


                              Hearing Room 110
                              244 Washington Street
                              Atlanta, Georgia

                              Tuesday, May 8, 2001


        The above-entitled matter came on for hearing

pursuant to Notice at 10:00 a.m.


BEFORE:

        LAUREN MCDONALD, JR., Chairman
        STAN WISE, Vice Chairman
        ROBERT BAKER, Commissioner
        ROBERT DURDEN, Commissioner
        DAVID BURGESS, Commissioner


                         *  *  *

1  the industry that the more orders -- order types that can be

2  eligible for flow-through, the more readily the bonding --

3  electronic bonding that takes place between the parties can

4  take place and facilitate larger volumes of order processing

5  because fewer human beings need to get involved, and the

6  overall flow of business will be facilitated.

7      Q      In preparing this report, did KCI review

8  BellSouth's systems for flow-through of BellSouth orders

9  placed with BellSouth?

10     A      (Witness Weeks)  Yeah, I think I'm struggling with

11 the question.  Could you rephrase it?

12     Q      Okay, let me rephrase.  In doing work to develop

13 this report, did KCI review the electronic systems through

14 which orders placed with BellSouth would flow through?

15     A      (Witness Weeks)  We didn't review the systems, per

16 se.  If by that you mean performing extensive reviews and

17 evaluations of the software code and so on on the BellSouth

18 side, we did look at BellSouth documentation, the things

19 that would be commercially available to a CLEC, those sorts

20 of things.  So I'm not quite sure the level at which you

21 meant "review the systems."

22     Q      Did you do a -- did KCI did a comparison between

23 the flow-through achieved with orders placed with BellSouth

24 versus the flow-through that would be available to CLEC

25 orders?

1     A     (Witness Weeks)  It's our understanding -- we're

2    not aware of a retail electronic bonding interface.  So the

3    notion of flow-through on electronic bonded interface, we

4    wouldn't believe there was a retail analog for that, so we

5    wouldn't have made that analysis.

6     Q    Now, the Commission requested that an audit be

7    performed of flow-through performance data; do you recall

8    that?

9     A     (Witness Weeks)  Yes.

10    Q    And did KCI perform an audit of BellSouth's flow-

11   through performance data?

12    A     (Witness Weeks)  Yes.  That is the report that you

13   referenced earlier.

14    Q    Well, let me ask you to turn to the second and

15   third page of that report, if you would, please.  And I'm

16   looking down at the bottom of Page 2 and onto the top of

17   Page 3.  At the bottom of Page 2 it says KCI, quote, "has

18   not independently verified to the accuracy or completeness

19   of the information provided.  Accordingly, KCI expresses no

20   opinion on such data." Do you see that language?

21    A     (Witness Weeks)  That's correct.

22    Q    So is it a fair interpretation of that language

23   that KCI did not independently verify information received

24   from BellSouth for purposes of performing this flow-through

25   analysis?

1    A    (Witness Weeks)  I think it's a more accurate

2    characterization to say that we did in many cases verify

3    information in the flow-through reports by comparing and

4    tracing and tracking information from the pseudo-CLEC and

5    its transactions, and so there would be cases where we in

6    fact did do validation; there would be other cases where

7    representations were made to us by the company which we did

8    not subject to any kind of validation.

9    Q    And would you give the Commission an example of

10   the type of information that was not validated.

11   A    (Witness Weeks)  Yes.  There would have been

12   certain MNPs in the LCSC, for example, that we took at face

13   value, the company's representation of how they operated.

14   And we would just have examined the result that came out of

15   that process, without actually verifying the company's

16   statements about how those MNPs worked.

17   Q    Now, if you turn over to the third page, it says,

18   "KCI has no conducted an audit or review of the historical

19   data provided to us in accordance with generally accepted

20   auditing procedures and/or standards promulgated by the

21   American Institute of Certified Public Accountants."  Do you

22   see that?

23   A    (Witness Weeks)  Yes, I do.

24   Q    Is it fair to say that this statement that I just

25   read from Page 3 of the report states that KCI did not

1   perform an audit of the historical data?

2       A    (Witness Weeks)  It's our understanding of the

3   order that it asks for a thorough evaluation as opposed to

4   an audit, because at the time this work was undertaken, KPMG

5   Consulting was a portion of KPMG, LLP.  We felt that we

6   needed to make clear disclaimer that this was not an audit

7   in the AICPA sense of an audit, because the worked "audit"

8   is used rather loosely sometimes.  And so we felt it

9   necessary to distinguish the kind of activity we were doing,

10  which was a thorough evaluation, from an audit conducted for

11  financial statement purposes.

12      Q    Now, the order from this Commission talks about

13  the performance of a, quote, "full audit of the percent

14  flow-through service requests," unquote.  Given the language

15  on the bottom of Page 2 of the report and the top of Page 3

16  of the report that we've been talking about, is it your

17  opinion that KCI performed a, quote, "full audit," unquote?

18      A    (Witness Weeks)  We believe so; yes.

19          MR. LEMMER:  Mr. Burgess, I'm handing out a

20  document that I'd like to be identified as Exhibit 1 for

21  this hearing.

22                              (The documents referred to

23                              were marked for identification

24                              as AT&T Exhibit #1.)

25  BY MR. LEMMER:

1    Q    And I would ask, do you -- do you have a copy in

2    front of you of what has been identified as Exhibit 1?

3    A    (Witness Weeks)  Yes, we do.

4    Q    And do you recognize this document?

5    A    (Witness Frey)  Yes.

6    A    (Witness Weeks)  Yes.

7    Q    And there is a -- it says, "Prepared by Mr. Steve

8    Strickland."  Is Mr. Strickland...

9    A    (Witness Weeks)  Yeah.  We're going to ask Mr.

10   Strickland to step to the microphone so that he can

11   facilitate the answers to your question.

12   Q    And, Mr. Strickland, is it a fair generalization

13   of what's in front of you, identified as Exhibit #1, that

14   this is a step that you performed to evaluate the accuracy

15   of BellSouth data relating to flow-through?

16   A    (Witness Strickland)  Yes.

17   Q    And if you look on -- and I'm looking at the first

18   page, and the very first line of numbers, says, quote, "From

19   raw data," unquote.  Do you see that?

20   A    (Witness Strickland)  Yes.

21   Q    What does that line represent?

22   A    (Witness Strickland)  What that represents is the

23   results that we obtained when we created calculations and

24   ran our own calculations based on the business rules that we

25   understood for flow-through, against data captured by

1    BellSouth at the very earliest stages in their process.

2        Q    And the raw data that's reflected in that first

3    line, is that the information that you see beginning on

4    what's labeled Page 2 on the bottom, that runs for several

5    pages?

6        A    (Witness Strickland)   No.

7        Q    What's represented on those pages?

8        A    (Witness Strickland)   What you see there is an

9    actual subset of the flow-through report as published for

10   October 1999.

11       Q    Now, the second line on the first page has the

12   word "reported."  Do you see that?

13       A    (Witness Strickland)   Yes.

14       Q    The data that's labeled "reported," is that the

15   information that's found on the page that's identified 8 on

16   the bottom, that's probably 12 pages into this exhibit?

17       A    (Witness Strickland)   Yes.

18       Q    And so the purpose of the report that we're

19   looking at is to compare the data that BellSouth was

20   generating, as shown on Page 8, versus KCI's analysis based

21   on the raw data that was received from BellSouth; fair

22   statement?

23       A    (Witness Strickland)   Yes, in general.

24       Q    And the purpose of this was to evaluate the

25   accuracy of BellSouth's data?

1    A    (Witness Strickland)   Yes.

2    Q    Now, let me show you another document, if I could.

3         MR. LEMMER:   Okay, Mr. Burgess, I would ask that

4    this document be identified as Exhibit #2 for this hearing.

5         COMMISSIONER BURGESS:   Identified as AT&T 2.

6                              (The documents referred to

7                              were marked for identification

8                              as AT&T Exhibit #2.)

9    BY MR. LEMMER:

10   Q    And, Mr. Strickland, do you recognize what's been

11   identified as AT&T Exhibit 2?

12   A    (Witness Strickland)   Yes.

13   Q    Is this a document that you prepared?

14   A    (Witness Strickland)   Yes.

15   Q    And is the reason for preparing this document

16   similar to why you've prepared what's by identified as

17   Exhibit #1?

18   A    (Witness Strickland)   Yes.

19   Q    And is the -- the bottom line or the basic intent

20   of this document to again compare the results of raw data

21   provided to you versus information BellSouth was providing

22   on its flow-through statistics?

23   A    (Witness Strickland)   Yes.

24   Q    The statistics that are on the very first page of

25   Exhibit #2, can you tell me the source of that data?   And

1 I'm looking specifically at the line that's in bold.

2     A    (Witness Strickland)  Page 2?

3     Q   No, first page.

4     A    (Witness Strickland)  Okay.  That would be a flow-

5 through report provided by BellSouth.

6     Q   And if you would turn to Page #9, that has

7 numbered Page 9 on the bottom.  And if you look at --

8 there's a line of information called "total interfaces,"

9 on -- on that page.  Do you see that?

10     A    (Witness Strickland)  Yes.

11     Q   Should then the numbers that are on Page 9 under

12 the "total interface" line, should that equal the numbers

13 that are on Page 1 in bold?

14     A    (Witness Strickland)  They should; in this

15 instance they don't.

16     Q   And do you know why they don't?

17     A    (Witness Strickland)  No.  I don't believe I

18 recognize the second document.

19     Q   Do you recognize any part of Exhibit 2, other than

20 the first page?

21     A    (Witness Strickland)  It resembles a flow-through

22 document for October, but I don't know if it's the specific

23 one that I used in my examination.

24     Q   Now, you look at this Exhibit 2, there is a number

25 of pages labeled, "Detail."  And then, if you go further

1    into the report -- for example, I just turned to Page 15 --

2    it says "Residence Detail."

3         A    (Witness Strickland)  That's correct.

4         Q    Do you see that?  What is the difference between a

5    page containing detail and a page containing residence

6    detail?

7         A    (Witness Strickland)  To the best of my

8    understanding, the residence detail is a disaggregate or a

9    further breakdown of the flow-through calculation.

10        Q    Was there any -- did you perform any analysis of

11   the disaggregated flow-through information to verify the

12   accuracy of BellSouth's disaggregated flow-through data?

13        A    (Witness Strickland)  No.

14        Q    That's all I have.  Thank you.

15             COMMISSIONER BURGESS:  Thank you.

16             MR. HILL:  Mr. Burgess, since the witness has

17   testified he only recognizes the first page of this

18   document, I'd ask that AT&T's Exhibit #2 be amended, and it

19   be a one-page document consisting only of the first page.

20             COMMISSIONER BURGESS:  Response, Mr. Lemmer?

21             MR. LEMMER:  If I can ask one question, I believe

22   I can solve the problem.

23   BY MR. LEMMER:

24        Q    If -- Mr. Strickland would correct me if I'm

25   wrong, but I believe you indicated that the documents or the

1 pages attached to the first page of Exhibit #2 were familiar

2 to you because you had seen reports like this?

3     A    (Witness Strickland)  That's correct.

4     MR. LEMMER:  On that basis, Mr. Burgess, I would

5 submit that it's a valid exhibit.

6     COMMISSIONER BURGESS:  Mr. Hill, one more time.

7     MR. HILL:  Your Honor, he can only identify what

8 he can identify.  He identifies Page 1.  I have no idea

9 where these other pages came from.  Neither does Mr.

10 Strickland.  And if AT&T wants to have it in evidence, they

11 should have someone vouch for it.

12     COMMISSIONER BURGESS:  Let me ask you, Mr.

13 Strickland, did you utilize these other pages in any of your

14 analysis in coming up with the summary sheet on the front of

15 this document?

16     WITNESS STRICKLAND:  I used similar pages.  But

17 one thing I know for a fact is that the total mechanized

18 LSRs on the document I used were 341,108.

19     COMMISSIONER BURGESS:  So these specific pages

20 that are attached to this document you did not use in your

21 analysis in coming up with the summary sheet?

22     WITNESS STRICKLAND:  No, sir.  No, sir.

23     COMMISSIONER BURGESS:  Well, I'm going to, in that

24 case, then, sustain Mr. Hill's objection, and the parts of

25 this document that will be allowed in the record will be the

1    Q    Okay.  Meaning what?  The exclusion is being

2  applied or it's not being applied?

3    A    (Witness Freundlich)  They have deleted the

4  exclusion from the code itself, so it is no longer being

5  applied.

6    Q    All right.  Would it be accurate for anyone to

7  suggest that KPMG routinely ignored exclusions that were

8  being applied by BellSouth, but that were omitted from

9  BellSouth's SQMs?

10    A    (Witness Freundlich)  That would not be an

11  accurate characterization.

12    Q    Thank you.  No further question, Mr. Chairman.

13    COMMISSIONER BURGESS:  CTAG?  No response.

14    Ms. Boone?

15                FURTHER CROSS-EXAMINATION

16  BY MS. BOONE:

17    Q    Hi.  Cathy Boone with Covad Communications.  Did

18  KPMG evaluate the local number portability measures in flow-

19  through?

20    A    (Witness Weeks)  No.

21    Q    Why not?

22    A    (Witness Weeks)  It's out of the scope.

23    Q    I'm sorry?

24    COMMISSIONER BURGESS:  You got to use that mic,

25  Mr. Frey, please.

1    A    (Witness Weeks)  It's not in the scope of the

2  test.

3    Q    Thank you.

4        COMMISSIONER BURGESS:  Mr. Atkinson?

5        MR. ATKINSON:  No questions, Mr. Chairman.

6        COMMISSIONER BURGESS:  Mr. Hill, any redirect?

7        MR. HILL:  No questions.

8        COMMISSIONER BURGESS:  This panel's excused.

9                                        (Panel

10  excused.)

11        COMMISSIONER BURGESS:.  We'll move on.  We're

12  ready for our panel on billing next.

13        Okay, we'll take a five-minute break here and be

14  right back at ten after 3:00.

15        (A short recess was taken.)

16        COMMISSIONER BURGESS:  Back on the record in

17  Docket 8354-U, investigation into development of electronic

18  interfaces for BellSouth's operational support systems.  And

19  now we'll proceed with the billing panel.

20        Just one quick procedural matter, Mr. Lemmer.  Did

21  you want those two exhibits entered into the record?

22        MR. LEMMER:  Yes, please.

23        COMMISSIONER BURGESS:  Okay.  Was there any

24  objection, as modified by my ruling?

25        MR. HILL:  No objection, so long as those last two

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2   eligible for flow-through, the more readily the bonding --

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9        A    (Witness Weeks)  Yes.

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18  "KCI has no conducted an audit or review of the historical

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20  auditing procedures and/or standards promulgated by the

21  American Institute of Certified Public Accountants."  Do you

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23    A    (Witness Weeks)  Yes, I do.

24    Q    Is it fair to say that this statement that I just

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22                              (The documents referred to

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25  BY MR. LEMMER:

1    Q    And I would ask, do you -- do you have a copy in

2  front of you of what has been identified as Exhibit 1?

3    A    (Witness Weeks)  Yes, we do.

4    Q    And do you recognize this document?

5    A    (Witness Frey)  Yes.

6    A    (Witness Weeks)  Yes.

7    Q    And there is a -- it says, "Prepared by Mr. Steve

8  Strickland."  Is Mr. Strickland...

9    A    (Witness Weeks)  Yeah.  We're going to ask Mr.

10 Strickland to step to the microphone so that he can

11 facilitate the answers to your question.

12   Q    And, Mr. Strickland, is it a fair generalization

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16   A    (Witness Strickland)  Yes.

17   Q    And if you look on -- and I'm looking at the first

18 page, and the very first line of numbers, says, quote, "From

19 raw data," unquote.  Do you see that?

20   A    (Witness Strickland)  Yes.

21   Q    What does that line represent?

22   A    (Witness Strickland)  What that represents is the

23 results that we obtained when we created calculations and

24 ran our own calculations based on the business rules that we

25 understood for flow-through, against data captured by

1    BellSouth at the very earliest stages in their process.

2        Q    And the raw data that's reflected in that first

3    line, is that the information that you see beginning on

4    what's labeled Page 2 on the bottom, that runs for several

5    pages?

6        A    (Witness Strickland)  No.

7        Q    What's represented on those pages?

8        A    (Witness Strickland)  What you see there is an

9    actual subset of the flow-through report as published for

10   October 1999.

11       Q    Now, the second line on the first page has the

12   word "reported."  Do you see that?

13       A    (Witness Strickland)  Yes.

14       Q    The data that's labeled "reported," is that the

15   information that's found on the page that's identified 8 on

16   the bottom, that's probably 12 pages into this exhibit?

17       A    (Witness Strickland)  Yes.

18       Q    And so the purpose of the report that we're

19   looking at is to compare the data that BellSouth was

20   generating, as shown on Page 8, versus KCI's analysis based

21   on the raw data that was received from BellSouth; fair

22   statement?

23       A    (Witness Strickland)  Yes, in general.

24       Q    And the purpose of this was to evaluate the

25   accuracy of BellSouth's data?

1 A (Witness Strickland) Yes.

2 Q Now, let me show you another document, if I could.

3 MR. LEMMER: Okay, Mr. Burgess, I would ask that

4 this document be identified as Exhibit #2 for this hearing.

5 COMMISSIONER BURGESS: Identified as AT&T 2.

6 (The documents referred to

7 were marked for identification

8 as AT&T Exhibit #2.)

9 BY MR. LEMMER:

10 Q And, Mr. Strickland, do you recognize what's been

11 identified as AT&T Exhibit 2?

12 A (Witness Strickland) Yes.

13 Q Is this a document that you prepared?

14 A (Witness Strickland) Yes.

15 Q And is the reason for preparing this document

16 similar to why you've prepared what's by identified as

17 Exhibit #1?

18 A (Witness Strickland) Yes.

19 Q And is the -- the bottom line or the basic intent

20 of this document to again compare the results of raw data

21 provided to you versus information BellSouth was providing

22 on its flow-through statistics?

23 A (Witness Strickland) Yes.

24 Q The statistics that are on the very first page of

25 Exhibit #2, can you tell me the source of that data? And

1   I'm looking specifically at the line that's in bold.

2        A      (Witness Strickland)   Page 2?

3        Q      No, first page.

4        A      (Witness Strickland)   Okay.   That would be a flow-

5   through report provided by BellSouth.

6        Q      And if you would turn to Page #9, that has

7   numbered Page 9 on the bottom.   And if you look at --

8   there's a line of information called "total interfaces,"

9   on -- on that page.   Do you see that?

10       A      (Witness Strickland)   Yes.

11       Q      Should then the numbers that are on Page 9 under

12  the "total interface" line, should that equal the numbers

13  that are on Page 1 in bold?

14       A      (Witness Strickland)   They should; in this

15  instance they don't.

16       Q      And do you know why they don't?

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18  recognize the second document.

19       Q      Do you recognize any part of Exhibit 2, other than

20  the first page?

21       A      (Witness Strickland)   It resembles a flow-through

22  document for October, but I don't know if it's the specific

23  one that I used in my examination.

24       Q      Now, you look at this Exhibit 2, there is a number

25  of pages labeled, "Detail."   And then, if you go further

1   into the report -- for example, I just turned to Page 15 --

2   it says "Residence Detail."

3       A    (Witness Strickland)  That's correct.

4       Q    Do you see that?  What is the difference between a

5   page containing detail and a page containing residence

6   detail?

7       A    (Witness Strickland)  To the best of my

8   understanding, the residence detail is a disaggregate or a

9   further breakdown of the flow-through calculation.

10      Q    Was there any -- did you perform any analysis of

11  the disaggregated flow-through information to verify the

12  accuracy of BellSouth's disaggregated flow-through data?

13      A    (Witness Strickland)  No.

14      Q    That's all I have.  Thank you.

15          COMMISSIONER BURGESS:  Thank you.

16          MR. HILL:  Mr. Burgess, since the witness has

17  testified he only recognizes the first page of this

18  document, I'd ask that AT&T's Exhibit #2 be amended, and it

19  be a one-page document consisting only of the first page.

20          COMMISSIONER BURGESS:  Response, Mr. Lemmer?

21          MR. LEMMER:  If I can ask one question, I believe

22  I can solve the problem.

23  BY MR. LEMMER:

24      Q    If -- Mr. Strickland would correct me if I'm

25  wrong, but I believe you indicated that the documents or the

1  pages attached to the first page of Exhibit #2 were familiar

2  to you because you had seen reports like this?

3      A     (Witness Strickland)  That's correct.

4          MR. LEMMER:  On that basis, Mr. Burgess, I would

5  submit that it's a valid exhibit.

6          COMMISSIONER BURGESS:  Mr. Hill, one more time.

7          MR. HILL:  Your Honor, he can only identify what

8  he can identify.  He identifies Page 1.  I have no idea

9  where these other pages came from.  Neither does Mr.

10 Strickland.  And if AT&T wants to have it in evidence, they

11 should have someone vouch for it.

12         COMMISSIONER BURGESS:  Let me ask you, Mr.

13 Strickland, did you utilize these other pages in any of your

14 analysis in coming up with the summary sheet on the front of

15 this document?

16         WITNESS STRICKLAND:  I used similar pages.  But

17 one thing I know for a fact is that the total mechanized

18 LSRs on the document I used were 341,108.

19         COMMISSIONER BURGESS:  So these specific pages

20 that are attached to this document you did not use in your

21 analysis in coming up with the summary sheet?

22         WITNESS STRICKLAND:  No, sir.  No, sir.

23         COMMISSIONER BURGESS:  Well, I'm going to, in that

24 case, then, sustain Mr. Hill's objection, and the parts of

25 this document that will be allowed in the record will be the

1     Q    Okay.  Meaning what?  The exclusion is being

2  applied or it's not being applied?

3     A    (Witness Freundlich)  They have deleted the

4  exclusion from the code itself, so it is no longer being

5  applied.

6     Q    All right.  Would it be accurate for anyone to

7  suggest that KPMG routinely ignored exclusions that were

8  being applied by BellSouth, but that were omitted from

9  BellSouth's SQMs?

10     A    (Witness Freundlich)  That would not be an

11  accurate characterization.

12     Q    Thank you.  No further question, Mr. Chairman.

13          COMMISSIONER BURGESS:  CTAG?  No response.

14          Ms. Boone?

15                 FURTHER CROSS-EXAMINATION

16  BY MS. BOONE:

17     Q    Hi.  Cathy Boone with Covad Communications.  Did

18  KPMG evaluate the local number portability measures in flow-

19  through?

20     A    (Witness Weeks)  No.

21     Q    Why not?

22     A    (Witness Weeks)  It's out of the scope.

23     Q    I'm sorry?

24          COMMISSIONER BURGESS:  You got to use that mic,

25  Mr. Frey, please.

1      A     (Witness Weeks)   It's not in the scope of the

2   test.

3      Q     Thank you.

4         COMMISSIONER BURGESS:  Mr. Atkinson?

5         MR. ATKINSON:  No questions, Mr. Chairman.

6         COMMISSIONER BURGESS:  Mr. Hill, any redirect?

7         MR. HILL:  No questions.

8         COMMISSIONER BURGESS:  This panel's excused.

9                                        (Panel

10   excused.)

11         COMMISSIONER BURGESS:.  We'll move on.  We're

12   ready for our panel on billing next.

13         Okay, we'll take a five-minute break here and be

14   right back at ten after 3:00.

15         (A short recess was taken.)

16         COMMISSIONER BURGESS:  Back on the record in

17   Docket 8354-U, investigation into development of electronic

18   interfaces for BellSouth's operational support systems.  And

19   now we'll proceed with the billing panel.

20         Just one quick procedural matter, Mr. Lemmer.  Did

21   you want those two exhibits entered into the record?

22         MR. LEMMER:  Yes, please.

23         COMMISSIONER BURGESS:  Okay.  Was there any

24   objection, as modified by my ruling?

25         MR. HILL:  No objection, so long as those last two

**October 2000 Flow Through Verification**

Test: Percent Flow-Through Service Request Report Evaluation
Prepared by: Steve Strickland

| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | 202331 | 12354 | 126423 | 341108 | 29910 | 40824 | 3997 | 266377 | 39750 | 30931 | 8819 | 226627 | 85.08% | 87.99% |
| | | | | | | 341108 | 30028 | 41568 | 3989 | | | | | | | |
| | | | | | | 0 | -118 | -744 | 8 | | | | | | | |
| | | | | | | 0.00% | -0.39% | -1.79% | 0.20% | | | | | | | |

Reconciled based on coding error elimination LSRs with more than one Auto Clar
Error impacts all subsequent calculations

**AT&T Hearing**
**Exhibit 2**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 10/01/2000 - 10/31/2000

|  |  | ADJUSTED FLOW-THROUGH % |
|---|---|---|
| **CLEC AGGREGATE** |  |  |
| REGION ALL SERVICES |  | 88.96% |
|  |  |  |
|  |  | FLOW-THROUGH % |
| **BST AGGREGATE** |  |  |
| REGION |  |  |
| - RETAIL RESIDENCE |  | 95.20% |
| - RETAIL BUSINESS ** |  | 0 ** |

**Note **:** According to the FCC's ordering flow-through definition in the Louisiana II Order, stating that orders must be transmitted electronically through the gateway without manual intervention, BellSouth has uncovered that BST retail business orders have no mechanized service order generation and therefore do not fall within the FCC's flow-through definition. Therefore, the appropriate BST business retail flow-through is really 0.

Remaining Portions of AT&T Hearing exhibit 2 Excluded from the record.

# REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
## REPORT PERIOD: 10/01/2000 - 10/31/2000

**AGGREGATE ORDER TYPES**

| Company Info | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | LEO | | | | | LESOG | | | Validated | Errors | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | | | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| #1 | | 2 | 0 | 0 | 13 | 13 | 0 | 6 | 0 | 7 | 7 | 3 | 4 | 0 | 0.00% | 0.00% |
| #2 | | 35 | 1205 | 0 | 0 | 1205 | 62 | 97 | 7 | 1039 | 316 | 302 | 14 | 723 | 69.59% | 70.54% |
| #3 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #4 | | 12 | 41 | 0 | 0 | 41 | 3 | 5 | 0 | 33 | 9 | 4 | 5 | 24 | 72.73% | 85.71% |
| #5 | | 1 | 64 | 0 | 0 | 64 | 4 | 7 | 2 | 51 | 12 | 9 | 3 | 39 | 76.47% | 81.25% |
| #6 | | 17 | 1084 | 0 | 0 | 1084 | 54 | 84 | 20 | 926 | 333 | 309 | 24 | 593 | 64.04% | 65.74% |
| #7 | | 0 | 7 | 0 | 0 | 7 | 0 | 2 | 1 | 4 | 3 | 3 | 0 | 1 | 25.00% | 25.00% |
| #8 | | 1 | 12 | 0 | 0 | 12 | 2 | 7 | 0 | 3 | 1 | 1 | 0 | 2 | 66.67% | 66.67% |
| #9 | | 2 | 12 | 0 | 0 | 12 | 5 | 0 | 0 | 7 | 1 | 1 | 0 | 6 | 85.71% | 85.71% |
| #10 | | 30 | 3673 | 0 | 0 | 3673 | 252 | 266 | 25 | 3130 | 500 | 440 | 60 | 2630 | 84.03% | 85.67% |
| #11 | | 29 | 825 | 0 | 0 | 825 | 240 | 85 | 20 | 480 | 214 | 183 | 31 | 266 | 55.42% | 59.24% |
| #12 | | 3 | 305 | 0 | 0 | 305 | 9 | 12 | 0 | 284 | 17 | 14 | 3 | 267 | 94.01% | 95.02% |
| #13 | | 41 | 0 | 0 | 148 | 148 | 4 | 51 | 0 | 93 | 40 | 25 | 15 | 53 | 56.99% | 67.95% |
| #14 | | 41 | 416 | 0 | 0 | 416 | 49 | 35 | 12 | 320 | 53 | 49 | 4 | 267 | 83.44% | 84.49% |
| #15 | | 7 | 76 | 0 | 0 | 76 | 8 | 11 | 5 | 52 | 20 | 19 | 1 | 32 | 61.54% | 62.75% |
| #16 | | 12 | 225 | 0 | 0 | 225 | 30 | 39 | 0 | 156 | 72 | 13 | 59 | 84 | 53.85% | 86.60% |
| #17 | | 10 | 0 | 146 | 0 | 146 | 70 | 26 | 23 | 27 | 11 | 7 | 4 | 16 | 59.26% | 69.57% |
| #18 | | 10 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #19 | | 38 | 1063 | 0 | 0 | 1063 | 89 | 223 | 12 | 739 | 103 | 64 | 39 | 636 | 86.06% | 90.86% |
| #20 | | 16 | 434 | 0 | 0 | 434 | 16 | 50 | 2 | 366 | 38 | 34 | 4 | 328 | 89.62% | 90.61% |
| #21 | | 1 | 17 | 0 | 0 | 17 | 1 | 2 | 0 | 14 | 0 | 0 | 0 | 14 | 100.00% | 100.00% |
| #22 | | 2 | 614 | 0 | 0 | 614 | 19 | 24 | 3 | 568 | 16 | 13 | 3 | 552 | 97.18% | 97.70% |
| #23 | | 33 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #24 | | 33 | 2702 | 0 | 0 | 2702 | 104 | 201 | 15 | 2382 | 136 | 106 | 30 | 2246 | 94.29% | 95.49% |
| #25 | | 7 | 18 | 0 | 0 | 18 | 8 | 0 | 0 | 10 | 0 | 0 | 0 | 10 | 100.00% | 100.00% |
| #26 | | 30 | 341 | 0 | 0 | 341 | 39 | 53 | 9 | 240 | 62 | 54 | 8 | 178 | 74.17% | 76.72% |
| #27 | | 3 | 126 | 0 | 0 | 126 | 9 | 17 | 0 | 100 | 9 | 7 | 2 | 91 | 91.00% | 92.86% |
| #28 | | 2 | 21 | 0 | 0 | 21 | 0 | 3 | 0 | 18 | 5 | 4 | 1 | 13 | 72.22% | 76.47% |
| #29 | | 5 | 61 | 0 | 0 | 61 | 0 | 2 | 0 | 59 | 4 | 3 | 1 | 55 | 93.22% | 94.83% |
| #30 | | 4 | 863 | 0 | 0 | 863 | 19 | 43 | 0 | 801 | 25 | 20 | 5 | 776 | 96.88% | 97.49% |
| #31 | | 0 | 66 | 0 | 0 | 66 | 1 | 13 | 0 | 52 | 7 | 7 | 0 | 45 | 86.54% | 86.54% |
| #32 | | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #33 | | 7 | 255 | 0 | 0 | 255 | 50 | 18 | 7 | 180 | 64 | 54 | 10 | 116 | 64.44% | 68.24% |
| #34 | | 10 | 192 | 0 | 0 | 192 | 7 | 12 | 1 | 172 | 7 | 4 | 3 | 165 | 95.93% | 97.63% |
| #35 | | 19 | 638 | 0 | 0 | 638 | 62 | 86 | 3 | 487 | 33 | 31 | 2 | 454 | 93.22% | 93.61% |
| #36 | | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #37 | | 0 | 228 | 0 | 0 | 228 | 10 | 18 | 3 | 197 | 13 | 13 | 0 | 184 | 93.40% | 93.40% |
| #38 | | 0 | 4 | 0 | 0 | 4 | 0 | 0 | 1 | 3 | 2 | 2 | 0 | 1 | 33.33% | 33.33% |
| #39 | | 65 | 18742 | 0 | 0 | 18742 | 1236 | 1804 | 149 | 15553 | 966 | 676 | 290 | 14587 | 93.79% | 95.57% |
| #40 | | 0 | 76 | 0 | 0 | 76 | 7 | 8 | 0 | 61 | 15 | 14 | 1 | 46 | 75.41% | 76.67% |

**ORDERING**

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH |
| | | | LEO | | | | LESOG | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #81 | | 0 | 152 | 0 | 0 | 152 | 3 | 7 | 0 | 142 | 4 | 3 | 1 | 138 | 97.18% | 97.87% |
| #82 | | 2 | 6 | 0 | 0 | 6 | 0 | 0 | 0 | 6 | 2 | 2 | 0 | 4 | 66.67% | 66.67% |
| #83 | | 0 | 32 | 0 | 0 | 32 | 3 | 5 | 2 | 22 | 6 | 6 | 0 | 16 | 72.73% | 72.73% |
| #84 | | 5 | 205 | 0 | 0 | 205 | 26 | 6 | 7 | 166 | 41 | 35 | 6 | 125 | 75.30% | 78.13% |
| #85 | | 108 | 0 | 0 | 2847 | 2847 | 57 | 278 | 46 | 2466 | 89 | 39 | 50 | 2377 | 96.39% | 98.39% |
| #86 | | 108 | 625 | 0 | 0 | 625 | 32 | 80 | 22 | 491 | 79 | 42 | 37 | 412 | 83.91% | 90.75% |
| #87 | | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #88 | | 23 | 405 | 0 | 0 | 405 | 19 | 39 | 1 | 346 | 21 | 16 | 5 | 325 | 93.93% | 95.31% |
| #89 | | 11 | 621 | 0 | 0 | 621 | 36 | 50 | 3 | 532 | 81 | 38 | 43 | 451 | 84.77% | 92.23% |
| #90 | | 1 | 21 | 0 | 0 | 21 | 11 | 3 | 0 | 7 | 2 | 2 | 0 | 5 | 71.43% | 71.43% |
| #91 | | 74 | 0 | 6 | 0 | 6 | 4 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #92 | | 74 | 1124 | 0 | 0 | 1124 | 204 | 141 | 23 | 756 | 315 | 253 | 62 | 441 | 58.33% | 63.54% |
| #93 | | 50 | 0 | 245 | 0 | 245 | 109 | 53 | 44 | 39 | 23 | 19 | 4 | 16 | 41.03% | 45.71% |
| #94 | | 3 | 119 | 0 | 0 | 119 | 36 | 11 | 0 | 72 | 27 | 21 | 6 | 45 | 62.50% | 68.18% |
| #95 | | 12 | 568 | 0 | 0 | 568 | 33 | 88 | 28 | 419 | 137 | 117 | 20 | 282 | 67.30% | 70.68% |
| #96 | | 376 | 0 | 0 | 9023 | 9023 | 203 | 773 | 115 | 7932 | 156 | 96 | 60 | 7776 | 98.03% | 98.78% |
| #97 | | 376 | 3610 | 0 | 0 | 3610 | 344 | 368 | 76 | 2822 | 356 | 280 | 76 | 2466 | 87.38% | 89.80% |
| #98 | | 11 | 340 | 0 | 0 | 340 | 47 | 64 | 4 | 225 | 78 | 54 | 24 | 147 | 65.33% | 73.13% |
| #99 | | 68 | 0 | 2111 | 0 | 2111 | 1052 | 174 | 167 | 718 | 272 | 133 | 139 | 446 | 62.12% | 77.03% |
| #100 | | 68 | 161 | 0 | 0 | 161 | 23 | 12 | 1 | 125 | 39 | 34 | 5 | 86 | 68.80% | 71.67% |
| #101 | | 14 | 253 | 0 | 0 | 253 | 62 | 25 | 5 | 161 | 32 | 27 | 5 | 129 | 80.12% | 82.69% |
| #102 | | 16 | 0 | 964 | 0 | 964 | 261 | 60 | 0 | 643 | 2 | 1 | 1 | 641 | 99.69% | 99.84% |
| #103 | | 7 | 1061 | 0 | 0 | 1061 | 10 | 52 | 9 | 990 | 29 | 21 | 8 | 961 | 97.07% | 97.86% |
| #104 | | 0 | 0 | 102 | 0 | 102 | 2 | 16 | 2 | 82 | 5 | 2 | 3 | 77 | 93.90% | 97.47% |
| #105 | | 0 | 226 | 0 | 0 | 226 | 4 | 12 | 0 | 210 | 8 | 7 | 1 | 202 | 96.19% | 96.65% |
| #106 | | 0 | 14 | 0 | 0 | 14 | 1 | 1 | 4 | 8 | 8 | 7 | 1 | 0 | 0.00% | 0.00% |
| #107 | | 448 | 0 | 0 | 3089 | 3089 | 221 | 324 | 61 | 2483 | 219 | 158 | 61 | 2264 | 91.18% | 93.48% |
| #108 | | 448 | 38575 | 0 | 0 | 38575 | 938 | 2866 | 208 | 34563 | 1857 | 648 | 1209 | 32706 | 94.63% | 98.06% |
| #109 | | 41 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #110 | | 41 | 4455 | 0 | 0 | 4455 | 270 | 329 | 65 | 3791 | 187 | 157 | 30 | 3604 | 95.07% | 95.83% |
| #111 | | 3 | 775 | 0 | 0 | 775 | 100 | 161 | 2 | 512 | 111 | 92 | 19 | 401 | 78.32% | 81.34% |
| #112 | | 0 | 46 | 0 | 0 | 46 | 3 | 5 | 0 | 38 | 7 | 5 | 2 | 31 | 81.58% | 86.11% |
| #113 | | 0 | 6 | 0 | 0 | 6 | 5 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #114 | | 0 | 28 | 0 | 0 | 28 | 4 | 3 | 0 | 21 | 11 | 5 | 6 | 10 | 47.62% | 66.67% |
| #115 | | 4 | 0 | 0 | 158 | 158 | 3 | 15 | 1 | 139 | 16 | 7 | 9 | 123 | 88.49% | 94.62% |
| #116 | | 4 | 363 | 0 | 0 | 363 | 9 | 24 | 3 | 327 | 34 | 23 | 11 | 293 | 89.60% | 92.72% |
| #117 | | 4 | 92 | 0 | 0 | 92 | 38 | 10 | 1 | 43 | 19 | 11 | 8 | 24 | 55.81% | 68.57% |
| #118 | | 3 | 19 | 0 | 0 | 19 | 3 | 4 | 0 | 12 | 3 | 2 | 1 | 9 | 75.00% | 81.82% |
| #119 | | 11 | 1184 | 0 | 0 | 1184 | 81 | 154 | 1 | 948 | 49 | 32 | 17 | 899 | 94.83% | 96.56% |
| #120 | | 15 | 140 | 0 | 0 | 140 | 0 | 33 | 7 | 100 | 63 | 26 | 37 | 37 | 37.00% | 58.73% |

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

**AGGREGATE ORDER TYPES**

| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| #121 | | 172 | 0 | 3340 | 0 | 3340 | 38 | 767 | 60 | 2475 | 1327 | 1170 | 157 | 1148 | 46.38% | 49.53% |
| #122 | | 0 | 13 | 0 | 0 | 13 | 2 | 0 | 0 | 11 | 7 | 4 | 3 | 4 | 36.36% | 50.00% |
| #123 | | 5 | 359 | 0 | 0 | 359 | 62 | 30 | 2 | 265 | 105 | 93 | 12 | 160 | 60.38% | 63.24% |
| #124 | | 5 | 474 | 0 | 0 | 474 | 90 | 23 | 8 | 353 | 104 | 90 | 14 | 249 | 70.54% | 73.45% |
| #125 | | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #126 | | 1 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #127 | | 44 | 0 | 0 | 651 | 651 | 47 | 106 | 19 | 479 | 263 | 153 | 110 | 216 | 45.09% | 58.54% |
| #128 | | 44 | 16 | 0 | 0 | 16 | 3 | 0 | 0 | 13 | 1 | 1 | 0 | 12 | 92.31% | 92.31% |
| #129 | | 116 | 0 | 0 | 718 | 718 | 338 | 113 | 13 | 254 | 97 | 63 | 34 | 157 | 61.81% | 71.36% |
| #130 | | 116 | 1052 | 0 | 0 | 1052 | 158 | 162 | 26 | 706 | 401 | 340 | 61 | 305 | 43.20% | 47.29% |
| #131 | | 124 | 0 | 0 | 20495 | 20495 | 301 | 2208 | 0 | 17986 | 341 | 214 | 127 | 17645 | 98.10% | 98.80% |
| #132 | | 124 | 235 | 0 | 0 | 235 | 2 | 24 | 0 | 209 | 7 | 6 | 1 | 202 | 96.65% | 97.12% |
| #133 | | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 66.67% | 66.67% |
| #134 | | 80 | 0 | 0 | 15277 | 15277 | 196 | 1611 | 0 | 13470 | 902 | 247 | 655 | 12568 | 93.30% | 98.07% |
| #135 | | 80 | 294 | 0 | 0 | 294 | 1 | 69 | 1 | 223 | 9 | 5 | 4 | 214 | 95.96% | 97.72% |
| #136 | | 8 | 0 | 4 | 0 | 4 | 2 | 0 | 0 | 2 | 1 | 0 | 1 | 1 | 50.00% | 100.00% |
| #137 | | 8 | 91 | 0 | 0 | 91 | 8 | 6 | 0 | 77 | 3 | 1 | 2 | 74 | 96.10% | 98.67% |
| #138 | | 10 | 0 | 0 | 11 | 11 | 5 | 2 | 1 | 3 | 3 | 2 | 1 | 0 | 0.00% | 0.00% |
| #139 | | 0 | 7 | 0 | 0 | 7 | 1 | 4 | 0 | 2 | 2 | 2 | 0 | 0 | 0.00% | 0.00% |
| #140 | | 21 | 0 | 313 | 0 | 313 | 191 | 45 | 23 | 54 | 12 | 6 | 6 | 42 | 77.78% | 87.50% |
| #141 | | 21 | 74 | 0 | 0 | 74 | 39 | 11 | 0 | 24 | 11 | 6 | 5 | 13 | 54.17% | 68.42% |
| #142 | | 4 | 4 | 0 | 0 | 4 | 0 | 0 | 1 | 3 | 2 | 2 | 0 | 1 | 33.33% | 33.33% |
| #143 | | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #144 | | 0 | 20 | 0 | 0 | 20 | 4 | 2 | 0 | 14 | 1 | 1 | 0 | 13 | 92.86% | 92.86% |
| #145 | | 25 | 0 | 104 | 0 | 104 | 26 | 25 | 6 | 47 | 46 | 6 | 40 | 1 | 2.13% | 14.29% |
| #146 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #147 | | 0 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #148 | | 0 | 5 | 0 | 0 | 5 | 2 | 1 | 0 | 2 | 1 | 0 | 1 | 1 | 50.00% | 100.00% |
| #149 | | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #150 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #151 | | 0 | 0 | 0 | 6 | 6 | 0 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #152 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #153 | | 0 | 0 | 0 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #154 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #155 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #156 | | 18 | 0 | 0 | 319 | 319 | 60 | 59 | 1 | 199 | 65 | 51 | 14 | 134 | 67.34% | 72.43% |
| #157 | | 18 | 24 | 0 | 0 | 24 | 5 | 0 | 0 | 19 | 3 | 1 | 2 | 16 | 84.21% | 94.12% |
| #158 | | 289 | 0 | 2624 | 0 | 2624 | 8 | 782 | 33 | 1801 | 1122 | 941 | 181 | 679 | 37.70% | 41.91% |
| #159 | | 4 | 0 | 0 | 18 | 18 | 1 | 8 | 1 | 8 | 4 | 3 | 1 | 4 | 50.00% | 57.14% |
| #160 | | 2 | 0 | 0 | 11 | 11 | 3 | 0 | 0 | 8 | 6 | 2 | 4 | 2 | 25.00% | 50.00% |

11/20/2000

# ORDERING

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)**
**REPORT PERIOD: 10/01/2000 - 10/31/2000**

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | LEO | | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #161 | | 2 | 134 | 0 | 0 | 134 | 14 | 8 | 1 | 111 | 91 | 56 | 35 | 20 | 18.02% | 26.32% |
| #162 | | 113 | 0 | 174 | 0 | 174 | 139 | 9 | 0 | 26 | 17 | 14 | 3 | 9 | 34.62% | 39.13% |
| #163 | | 113 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #164 | | 22 | 3294 | 0 | 0 | 3294 | 159 | 245 | 12 | 2878 | 117 | 106 | 11 | 2761 | 95.93% | 96.30% |
| #165 | | 10 | 660 | 0 | 0 | 660 | 128 | 28 | 21 | 483 | 213 | 188 | 25 | 270 | 55.90% | 58.95% |
| #166 | | 1 | 88 | 0 | 0 | 88 | 6 | 5 | 0 | 77 | 2 | 1 | 1 | 75 | 97.40% | 98.68% |
| #167 | | 10 | 457 | 0 | 0 | 457 | 24 | 3 | 6 | 424 | 31 | 28 | 3 | 393 | 92.69% | 93.35% |
| #168 | | 0 | 17 | 0 | 0 | 17 | 3 | 1 | 0 | 13 | 3 | 3 | 0 | 10 | 76.92% | 76.92% |
| #169 | | 9 | 0 | 0 | 78 | 78 | 49 | 10 | 2 | 17 | 7 | 2 | 5 | 10 | 58.82% | 83.33% |
| #170 | | 9 | 210 | 0 | 0 | 210 | 27 | 29 | 10 | 144 | 67 | 55 | 12 | 77 | 53.47% | 58.33% |
| #171 | | 8 | 116 | 0 | 0 | 116 | 11 | 13 | 1 | 91 | 18 | 15 | 3 | 73 | 80.22% | 82.95% |
| #172 | | 23 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #173 | | 23 | 379 | 0 | 0 | 379 | 77 | 49 | 4 | 249 | 87 | 68 | 19 | 162 | 65.06% | 70.43% |
| #174 | | 0 | 28 | 0 | 0 | 28 | 1 | 0 | 0 | 27 | 0 | 0 | 0 | 27 | 100.00% | 100.00% |
| #175 | | 3 | 402 | 0 | 0 | 402 | 41 | 34 | 7 | 320 | 39 | 30 | 9 | 281 | 87.81% | 90.35% |
| #176 | | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 66.67% | 66.67% |
| #177 | | 342 | 7104 | 0 | 0 | 7104 | 1027 | 1663 | 99 | 4315 | 1599 | 1304 | 295 | 2716 | 62.94% | 67.56% |
| #178 | | 0 | 146 | 0 | 0 | 146 | 20 | 4 | 0 | 122 | 6 | 5 | 1 | 116 | 95.08% | 95.87% |
| #179 | | 69 | 0 | 0 | 2236 | 2236 | 39 | 206 | 52 | 1939 | 52 | 30 | 22 | 1887 | 97.32% | 98.44% |
| #180 | | 69 | 488 | 0 | 0 | 488 | 20 | 73 | 9 | 386 | 41 | 27 | 14 | 345 | 89.38% | 92.74% |
| #181 | | 0 | 21 | 0 | 0 | 21 | 6 | 4 | 0 | 11 | 8 | 7 | 1 | 3 | 27.27% | 30.00% |
| #182 | | 8 | 646 | 0 | 0 | 646 | 33 | 22 | 6 | 585 | 24 | 22 | 2 | 561 | 95.90% | 96.23% |
| #183 | | 4 | 298 | 0 | 0 | 298 | 13 | 14 | 5 | 266 | 57 | 49 | 8 | 209 | 78.57% | 81.01% |
| #184 | | 9 | 197 | 0 | 0 | 197 | 12 | 11 | 0 | 174 | 8 | 4 | 4 | 166 | 95.40% | 97.65% |
| #185 | | 3 | 15 | 0 | 0 | 15 | 12 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 66.67% | 66.67% |
| #186 | | 3 | 82 | 0 | 0 | 82 | 13 | 8 | 1 | 60 | 19 | 15 | 4 | 41 | 68.33% | 73.21% |
| #187 | | 0 | 4 | 0 | 0 | 4 | 0 | 3 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #188 | | 34 | 1854 | 0 | 0 | 1854 | 40 | 89 | 4 | 1721 | 93 | 78 | 15 | 1628 | 94.60% | 95.43% |
| #189 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #190 | | 9 | 411 | 0 | 0 | 411 | 43 | 18 | 5 | 345 | 16 | 16 | 0 | 329 | 95.36% | 95.36% |
| #191 | | 7 | 619 | 0 | 0 | 619 | 36 | 28 | 2 | 553 | 31 | 22 | 9 | 522 | 94.39% | 95.96% |
| #192 | | 30 | 1083 | 0 | 0 | 1083 | 171 | 146 | 20 | 746 | 286 | 256 | 30 | 460 | 61.66% | 64.25% |
| #193 | | 16 | 1261 | 0 | 0 | 1261 | 29 | 34 | 13 | 1185 | 38 | 26 | 12 | 1147 | 96.79% | 97.78% |
| #194 | | 9 | 51 | 0 | 0 | 51 | 13 | 12 | 3 | 23 | 12 | 10 | 2 | 11 | 47.83% | 52.38% |
| #195 | | 3 | 0 | 23 | 0 | 23 | 1 | 9 | 3 | 10 | 3 | 1 | 2 | 7 | 70.00% | 87.50% |
| #196 | | 156 | 0 | 0 | 1751 | 1751 | 42 | 677 | 47 | 985 | 400 | 273 | 127 | 585 | 59.39% | 68.18% |
| #197 | | 0 | 5 | 0 | 0 | 5 | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #198 | | 47 | 0 | 0 | 11 | 11 | 0 | 2 | 0 | 9 | 0 | 0 | 0 | 9 | 100.00% | 100.00% |
| #199 | | 47 | 7166 | 0 | 0 | 7166 | 435 | 499 | 60 | 6172 | 270 | 242 | 28 | 5902 | 95.63% | 96.06% |
| #200 | | 11 | 824 | 0 | 0 | 824 | 45 | 56 | 1 | 722 | 32 | 22 | 10 | 690 | 95.57% | 96.91% |

11/20/2000

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | FLOWTHROUGH | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | | |
| | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #201 | | 1 | 42 | 0 | 0 | 42 | 9 | 5 | 0 | 28 | 12 | 10 | 2 | 16 | 57.14% | 61.54% |
| #202 | | 23 | 1148 | 0 | 0 | 1148 | 81 | 108 | 2 | 957 | 76 | 49 | 27 | 881 | 92.06% | 94.73% |
| #203 | | 27 | 3777 | 0 | 0 | 3777 | 227 | 435 | 5 | 3110 | 95 | 69 | 26 | 3015 | 96.95% | 97.76% |
| #204 | | 22 | 169 | 0 | 0 | 169 | 13 | 3 | 2 | 151 | 72 | 58 | 14 | 79 | 52.32% | 57.66% |
| #205 | | 6 | 52 | 0 | 0 | 52 | 12 | 7 | 0 | 33 | 13 | 10 | 3 | 20 | 60.61% | 66.67% |
| #206 | | 0 | 4 | 0 | 0 | 4 | 0 | 1 | 0 | 3 | 2 | 2 | 0 | 1 | 33.33% | 33.33% |
| #207 | | 2 | 1921 | 0 | 0 | 1921 | 83 | 236 | 24 | 1578 | 186 | 130 | 56 | 1392 | 88.21% | 91.46% |
| #208 | | 3413 | 0 | 0 | 58140 | 58140 | 9506 | 9097 | 943 | 38594 | 10659 | 8788 | 1871 | 27935 | 72.38% | 76.07% |
| #209 | | 3413 | 2426 | 0 | 0 | 2426 | 248 | 465 | 49 | 1664 | 507 | 410 | 97 | 1157 | 69.53% | 73.84% |
| #210 | | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #211 | | 1 | 343 | 0 | 0 | 343 | 32 | 33 | 7 | 271 | 25 | 15 | 10 | 246 | 90.77% | 94.25% |
| #212 | | 0 | 97 | 0 | 0 | 97 | 16 | 4 | 1 | 76 | 6 | 5 | 1 | 70 | 92.11% | 93.33% |
| #213 | | 46 | 513 | 0 | 0 | 513 | 71 | 92 | 10 | 340 | 134 | 116 | 18 | 206 | 60.59% | 63.98% |
| #214 | | 5 | 20 | 0 | 0 | 20 | 0 | 2 | 0 | 18 | 2 | 2 | 0 | 16 | 88.89% | 88.89% |
| #215 | | 15 | 76 | 0 | 0 | 76 | 18 | 6 | 3 | 49 | 22 | 22 | 0 | 27 | 55.10% | 55.10% |
| #216 | | 9 | 377 | 0 | 0 | 377 | 28 | 79 | 5 | 265 | 31 | 20 | 11 | 234 | 88.30% | 92.13% |
| #217 | | 0 | 18 | 0 | 0 | 18 | 7 | 3 | 0 | 8 | 2 | 0 | 2 | 6 | 75.00% | 100.00% |
| #218 | | 28 | 1480 | 0 | 0 | 1480 | 117 | 150 | 10 | 1203 | 98 | 81 | 17 | 1105 | 91.85% | 93.17% |
| #219 | | 3 | 165 | 0 | 0 | 165 | 11 | 17 | 1 | 136 | 8 | 7 | 1 | 128 | 94.12% | 94.81% |
| #220 | | 155 | 11644 | 0 | 0 | 11644 | 181 | 815 | 40 | 10608 | 607 | 528 | 79 | 10001 | 94.28% | 94.99% |
| #221 | | 3 | 138 | 0 | 0 | 138 | 8 | 11 | 4 | 115 | 16 | 9 | 7 | 99 | 86.09% | 91.67% |
| #222 | | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #223 | | 14 | 585 | 0 | 0 | 585 | 28 | 105 | 4 | 448 | 94 | 69 | 25 | 354 | 79.02% | 83.69% |
| #224 | | 11 | 858 | 0 | 0 | 858 | 50 | 62 | 4 | 742 | 49 | 43 | 6 | 693 | 93.40% | 94.16% |
| #225 | | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0.00% | 0.00% |
| #226 | | 1 | 60 | 0 | 0 | 60 | 4 | 11 | 1 | 44 | 29 | 24 | 5 | 15 | 34.09% | 38.46% |
| #227 | | 2 | 4 | 0 | 0 | 4 | 0 | 2 | 0 | 2 | 2 | 1 | 1 | 0 | 0.00% | 0.00% |
| #228 | | 1 | 144 | 0 | 0 | 144 | 40 | 31 | 3 | 70 | 6 | 5 | 1 | 64 | 91.43% | 92.75% |
| #229 | | 1 | 1195 | 0 | 0 | 1195 | 45 | 101 | 28 | 1021 | 69 | 42 | 27 | 952 | 93.24% | 95.77% |
| #230 | | 6 | 111 | 0 | 0 | 111 | 20 | 15 | 1 | 75 | 18 | 14 | 4 | 57 | 76.00% | 80.28% |
| #231 | | 0 | 49 | 0 | 0 | 49 | 2 | 4 | 1 | 42 | 12 | 10 | 2 | 30 | 71.43% | 75.00% |
| #232 | | 7 | 494 | 0 | 0 | 494 | 45 | 31 | 10 | 408 | 191 | 169 | 22 | 217 | 53.19% | 56.22% |
| #233 | | 66 | 0 | 0 | 15 | 15 | 12 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #234 | | 66 | 1661 | 0 | 0 | 1661 | 283 | 324 | 31 | 1023 | 363 | 304 | 59 | 660 | 64.52% | 68.46% |
| #235 | | 0 | 29 | 0 | 0 | 29 | 0 | 11 | 0 | 18 | 0 | 0 | 0 | 18 | 100.00% | 100.00% |
| #236 | | 7 | 720 | 0 | 0 | 720 | 50 | 48 | 10 | 612 | 10 | 9 | 1 | 602 | 98.37% | 98.53% |
| #237 | | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #238 | | 0 | 19 | 0 | 0 | 19 | 0 | 0 | 0 | 19 | 1 | 0 | 1 | 18 | 94.74% | 100.00% |
| #239 | | 18 | 228 | 0 | 0 | 228 | 24 | 36 | 1 | 167 | 23 | 20 | 3 | 144 | 86.23% | 87.80% |
| #240 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |

11/20/2000

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | LEO | | | | | LESOG | | | | | | | | | |
| | | Mechanized Interface Used | | | | | Manual | Rejects | | Validated | | Errors | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #241 | | 0 | 290 | 0 | 0 | 290 | 14 | 19 | 3 | 254 | 11 | 10 | 1 | 243 | 95.67% | 96.05% |
| #242 | | 0 | 7 | 0 | 0 | 7 | 2 | 2 | 0 | 3 | 1 | 1 | 0 | 2 | 66.67% | 66.67% |
| #243 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #244 | | 15 | 0 | 0 | 32 | 32 | 0 | 0 | 0 | 32 | 32 | 31 | 1 | 0 | 0.00% | 0.00% |
| #245 | | 2 | 146 | 0 | 0 | 146 | 8 | 21 | 1 | 116 | 5 | 4 | 1 | 111 | 95.69% | 96.52% |
| #246 | | 0 | 87 | 0 | 0 | 87 | 9 | 14 | 0 | 64 | 10 | 8 | 2 | 54 | 84.38% | 87.10% |
| #247 | | 21 | 2457 | 0 | 0 | 2457 | 220 | 216 | 23 | 1998 | 178 | 125 | 53 | 1820 | 91.09% | 93.57% |
| #248 | | 8 | 1553 | 0 | 0 | 1553 | 90 | 134 | 27 | 1302 | 134 | 117 | 17 | 1168 | 89.71% | 90.89% |
| #249 | | 15 | 849 | 0 | 0 | 849 | 47 | 38 | 5 | 759 | 48 | 41 | 7 | 711 | 93.68% | 94.55% |
| #250 | | 39 | 0 | 0 | 790 | 790 | 400 | 8 | 23 | 359 | 154 | 136 | 18 | 205 | 57.10% | 60.12% |
| #251 | | 28 | 2613 | 0 | 0 | 2613 | 195 | 130 | 27 | 2261 | 293 | 258 | 35 | 1968 | 87.04% | 88.41% |
| #252 | | 0 | 356 | 0 | 0 | 356 | 19 | 40 | 0 | 297 | 25 | 22 | 3 | 272 | 91.58% | 92.52% |
| #253 | | 0 | 100 | 0 | 0 | 100 | 7 | 6 | 0 | 87 | 6 | 6 | 0 | 81 | 93.10% | 93.10% |
| #254 | | 1 | 14 | 0 | 0 | 14 | 0 | 2 | 0 | 12 | 4 | 2 | 2 | 8 | 66.67% | 80.00% |
| #255 | | 63 | 0 | 0 | 490 | 490 | 57 | 55 | 3 | 375 | 41 | 26 | 15 | 334 | 89.07% | 92.78% |
| #256 | | 53 | 138 | 0 | 0 | 138 | 37 | 16 | 1 | 84 | 20 | 19 | 1 | 64 | 76.19% | 77.11% |
| #257 | | 1 | 27 | 0 | 0 | 27 | 1 | 14 | 1 | 11 | 3 | 1 | 2 | 8 | 72.73% | 88.89% |
| #258 | | 4 | 203 | 0 | 0 | 203 | 29 | 28 | 0 | 146 | 23 | 22 | 1 | 123 | 84.25% | 84.83% |
| #259 | | 38 | 325 | 0 | 0 | 325 | 53 | 26 | 7 | 239 | 46 | 36 | 10 | 193 | 80.75% | 84.28% |
| #260 | | 0 | 106 | 0 | 0 | 106 | 14 | 4 | 2 | 86 | 10 | 10 | 0 | 76 | 88.37% | 88.37% |
| #261 | | 9 | 753 | 0 | 0 | 753 | 44 | 115 | 1 | 593 | 53 | 41 | 12 | 540 | 91.06% | 92.94% |
| #262 | | 0 | 5 | 0 | 0 | 5 | 0 | 3 | 0 | 2 | 2 | 2 | 0 | 0 | 0.00% | 0.00% |
| #263 | | 1 | 181 | 0 | 0 | 181 | 10 | 18 | 1 | 152 | 18 | 13 | 5 | 134 | 88.16% | 91.16% |
| #264 | | 0 | 12 | 0 | 0 | 12 | 0 | 0 | 0 | 12 | 2 | 2 | 0 | 10 | 83.33% | 83.33% |
| #265 | | 0 | 65 | 0 | 0 | 65 | 1 | 0 | 3 | 61 | 3 | 2 | 1 | 58 | 95.08% | 96.67% |
| #266 | | 3 | 0 | 0 | 270 | 270 | 8 | 15 | 1 | 246 | 26 | 5 | 21 | 220 | 89.43% | 97.78% |
| #267 | | 3 | 136 | 0 | 0 | 136 | 26 | 18 | 2 | 90 | 15 | 12 | 3 | 75 | 83.33% | 86.21% |
| #268 | | 3 | 69 | 0 | 0 | 69 | 6 | 12 | 2 | 49 | 32 | 31 | 1 | 17 | 34.69% | 35.42% |
| #269 | | 0 | 21 | 0 | 0 | 21 | 2 | 6 | 2 | 11 | 3 | 3 | 0 | 8 | 72.73% | 72.73% |
| #270 | | 1 | 127 | 0 | 0 | 127 | 19 | 25 | 7 | 76 | 48 | 37 | 11 | 28 | 36.84% | 43.08% |
| #271 | | 10 | 161 | 0 | 0 | 161 | 50 | 18 | 2 | 91 | 38 | 36 | 2 | 53 | 58.24% | 59.55% |
| #272 | | 0 | 2 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #273 | | 5 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #274 | | 5 | 123 | 0 | 0 | 123 | 16 | 46 | 2 | 59 | 12 | 9 | 3 | 47 | 79.66% | 83.93% |
| #275 | | 50 | 0 | 0 | 220 | 220 | 7 | 19 | 0 | 194 | 10 | 7 | 3 | 184 | 94.85% | 96.34% |
| #276 | | 50 | 666 | 0 | 0 | 666 | 71 | 67 | 4 | 524 | 105 | 79 | 26 | 419 | 79.96% | 84.14% |
| #277 | | 9 | 100 | 0 | 0 | 100 | 15 | 22 | 4 | 59 | 29 | 23 | 6 | 30 | 50.85% | 56.60% |
| #278 | | 0 | 10 | 0 | 0 | 10 | 1 | 1 | 0 | 8 | 5 | 3 | 2 | 3 | 37.50% | 50.00% |
| #279 | | 0 | 39 | 0 | 0 | 39 | 6 | 5 | 3 | 25 | 14 | 13 | 1 | 11 | 44.00% | 45.83% |
| #280 | | 4 | 84 | 0 | 0 | 84 | 6 | 8 | 2 | 68 | 8 | 6 | 2 | 60 | 88.24% | 90.91% |

11/20/2000

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| Company Info | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | | Errors | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| #281 | | 13 | 689 | 0 | 0 | 689 | 75 | 83 | 7 | 524 | 48 | 36 | 12 | 476 | 90.84% | 92.97% |
| #282 | | 9 | 0 | 0 | 7 | 7 | 6 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #283 | | 9 | 767 | 0 | 0 | 767 | 120 | 186 | 12 | 449 | 168 | 132 | 36 | 281 | 62.58% | 68.04% |
| #284 | | 6 | 335 | 0 | 0 | 335 | 10 | 27 | 3 | 295 | 47 | 45 | 2 | 248 | 84.07% | 84.64% |
| #285 | | 6 | 25 | 0 | 0 | 25 | 1 | 19 | 0 | 5 | 5 | 4 | 1 | 0 | 0.00% | 0.00% |
| #286 | | 8 | 541 | 0 | 0 | 541 | 106 | 120 | 16 | 299 | 111 | 93 | 18 | 188 | 62.88% | 66.90% |
| #287 | | 0 | 49 | 0 | 0 | 49 | 3 | 3 | 0 | 43 | 4 | 3 | 1 | 39 | 90.70% | 92.86% |
| #288 | | 105 | 3940 | 0 | 0 | 3940 | 369 | 386 | 47 | 3138 | 1339 | 1223 | 116 | 1799 | 57.33% | 59.53% |
| #289 | | 0 | 14 | 0 | 0 | 14 | 1 | 6 | 0 | 7 | 7 | 7 | 0 | 0 | 0.00% | 0.00% |
| #290 | | 1 | 512 | 0 | 0 | 512 | 63 | 32 | 1 | 416 | 16 | 14 | 2 | 400 | 96.15% | 96.62% |
| #291 | | 4 | 58 | 0 | 0 | 58 | 1 | 2 | 3 | 52 | 30 | 29 | 1 | 22 | 42.31% | 43.14% |
| #292 | | 5 | 76 | 0 | 0 | 76 | 9 | 16 | 1 | 50 | 7 | 2 | 5 | 43 | 86.00% | 95.56% |
| #293 | | 1 | 165 | 0 | 0 | 165 | 14 | 17 | 2 | 132 | 12 | 9 | 3 | 120 | 90.91% | 93.02% |
| #294 | | 0 | 26 | 0 | 0 | 26 | 7 | 2 | 0 | 17 | 5 | 2 | 3 | 12 | 70.59% | 85.71% |
| #295 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #296 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #297 | | 4 | 242 | 0 | 0 | 242 | 3 | 30 | 3 | 206 | 6 | 5 | 1 | 200 | 97.09% | 97.56% |
| #298 | | 1 | 27 | 0 | 0 | 27 | 1 | 3 | 2 | 21 | 7 | 5 | 2 | 14 | 66.67% | 73.68% |
| #299 | | 23 | 0 | 89 | 0 | 89 | 21 | 17 | 14 | 37 | 25 | 15 | 10 | 12 | 32.43% | 44.44% |
| #300 | | 25 | 0 | 143 | 0 | 143 | 91 | 36 | 11 | 5 | 2 | 2 | 0 | 3 | 60.00% | 60.00% |
| #301 | | 25 | 4 | 0 | 0 | 4 | 3 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #302 | | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| *LENS Subtotal* | | 8099 | 186785 | 0 | 0 | 186785 | 13402 | 18105 | 1868 | 153410 | 18628 | 14446 | 4182 | 134782 | 87.86% | 90.32% |
| *EDI Subtotal* | | 1137 | 0 | 12335 | 0 | 12335 | 2815 | 2255 | 463 | 6802 | 3031 | 2425 | 606 | 3771 | 55.44% | 60.86% |
| *TAG Subtotal* | | 6074 | 0 | 0 | 125914 | 125914 | 11963 | 16513 | 1372 | 96066 | 13888 | 10535 | 3353 | 82178 | 85.54% | 88.64% |
| **TOTAL INTERFACES** | | 15310 | 186785 | 12335 | 125914 | 325034 | 28180 | 36873 | 3703 | 256278 | 35547 | 27406 | 8141 | 220731 | 86.13% | 88.96% |

11/20/2000

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)**
**REPORT PERIOD: 10/01/2000 - 10/31/2000**

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | LEO | | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #41 | | 10 | 10 | 0 | 0 | 10 | 2 | 0 | 0 | 8 | 0 | 0 | 0 | 8 | 100.00% | 100.00% |
| #42 | | 19 | 325 | 0 | 0 | 325 | 12 | 12 | 4 | 297 | 14 | 12 | 2 | 283 | 95.29% | 95.93% |
| #43 | | 1 | 39 | 0 | 0 | 39 | 4 | 3 | 2 | 30 | 4 | 4 | 0 | 26 | 86.67% | 86.67% |
| #44 | | 0 | 370 | 0 | 0 | 370 | 44 | 34 | 2 | 290 | 23 | 22 | 1 | 267 | 92.07% | 92.39% |
| #45 | | 0 | 126 | 0 | 0 | 126 | 11 | 9 | 3 | 103 | 38 | 35 | 3 | 65 | 63.11% | 65.00% |
| #46 | | 14 | 927 | 0 | 0 | 927 | 33 | 46 | 5 | 843 | 61 | 52 | 9 | 782 | 92.76% | 93.76% |
| #47 | | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #48 | | 4 | 1317 | 0 | 0 | 1317 | 32 | 90 | 15 | 1180 | 58 | 46 | 12 | 1122 | 95.08% | 96.06% |
| #49 | | 0 | 4 | 0 | 0 | 4 | 1 | 0 | 0 | 3 | 0 | 0 | 0 | 3 | 100.00% | 100.00% |
| #50 | | 65 | 305 | 0 | 0 | 305 | 62 | 42 | 8 | 193 | 25 | 14 | 11 | 168 | 87.05% | 92.31% |
| #51 | | 65 | 0 | 0 | 1033 | 1033 | 27 | 106 | 0 | 900 | 79 | 35 | 44 | 821 | 91.22% | 95.91% |
| #52 | | 1 | 5 | 0 | 0 | 5 | 0 | 1 | 0 | 4 | 1 | 0 | 1 | 3 | 75.00% | 100.00% |
| #53 | | 120 | 5103 | 0 | 0 | 5103 | 366 | 428 | 85 | 4224 | 511 | 386 | 125 | 3713 | 87.90% | 90.58% |
| #54 | | 120 | 0 | 1084 | 0 | 1084 | 166 | 154 | 2 | 762 | 111 | 68 | 43 | 651 | 85.43% | 90.54% |
| #55 | | 86 | 110 | 0 | 0 | 110 | 28 | 12 | 3 | 67 | 11 | 6 | 5 | 56 | 83.58% | 90.32% |
| #56 | | 86 | 0 | 0 | 2266 | 2266 | 94 | 214 | 17 | 1941 | 78 | 51 | 27 | 1863 | 95.98% | 97.34% |
| #57 | | 3 | 298 | 0 | 0 | 298 | 16 | 13 | 2 | 267 | 16 | 13 | 3 | 251 | 94.01% | 95.08% |
| #58 | | 34 | 1855 | 0 | 0 | 1855 | 223 | 208 | 19 | 1405 | 233 | 216 | 17 | 1172 | 83.42% | 84.44% |
| #59 | | 0 | 152 | 0 | 0 | 152 | 3 | 7 | 0 | 142 | 4 | 3 | 1 | 138 | 97.18% | 97.87% |
| #60 | | 0 | 15 | 0 | 0 | 15 | 0 | 3 | 0 | 12 | 1 | 1 | 0 | 11 | 91.67% | 91.67% |
| #61 | | 5 | 96 | 0 | 0 | 96 | 12 | 2 | 3 | 79 | 13 | 10 | 3 | 66 | 83.54% | 86.84% |
| #62 | | 108 | 625 | 0 | 0 | 625 | 32 | 80 | 22 | 491 | 79 | 42 | 37 | 412 | 83.91% | 90.75% |
| #63 | | 108 | 0 | 0 | 2847 | 2847 | 57 | 278 | 46 | 2466 | 89 | 39 | 50 | 2377 | 96.39% | 98.39% |
| #64 | | 23 | 405 | 0 | 0 | 405 | 19 | 39 | 1 | 346 | 21 | 16 | 5 | 325 | 93.93% | 95.31% |
| #65 | | 11 | 618 | 0 | 0 | 618 | 34 | 50 | 3 | 531 | 81 | 38 | 43 | 450 | 84.75% | 92.21% |
| #66 | | 1 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #67 | | 74 | 188 | 0 | 0 | 188 | 14 | 33 | 1 | 140 | 59 | 43 | 16 | 81 | 57.86% | 65.32% |
| #68 | | 74 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #69 | | 3 | 28 | 0 | 0 | 28 | 2 | 8 | 0 | 18 | 2 | 2 | 0 | 16 | 88.89% | 88.89% |
| #70 | | 12 | 427 | 0 | 0 | 427 | 22 | 71 | 20 | 314 | 95 | 79 | 16 | 219 | 69.75% | 73.49% |
| #71 | | 376 | 3610 | 0 | 0 | 3610 | 344 | 368 | 76 | 2822 | 356 | 280 | 76 | 2466 | 87.38% | 89.80% |
| #72 | | 376 | 0 | 0 | 9023 | 9023 | 203 | 773 | 115 | 7932 | 156 | 96 | 60 | 7776 | 98.03% | 98.78% |
| #73 | | 68 | 19 | 0 | 0 | 19 | 1 | 3 | 0 | 15 | 2 | 2 | 0 | 13 | 86.67% | 86.67% |
| #74 | | 68 | 0 | 473 | 0 | 473 | 89 | 61 | 51 | 272 | 75 | 21 | 54 | 197 | 72.43% | 90.37% |
| #75 | | 14 | 141 | 0 | 0 | 141 | 6 | 14 | 1 | 120 | 18 | 16 | 2 | 102 | 85.00% | 86.44% |
| #76 | | 7 | 1058 | 0 | 0 | 1058 | 10 | 52 | 9 | 987 | 29 | 21 | 8 | 958 | 97.06% | 97.85% |
| #77 | | 0 | 226 | 0 | 0 | 226 | 4 | 12 | 0 | 210 | 8 | 7 | 1 | 202 | 96.19% | 96.65% |
| #78 | | 0 | 0 | 102 | 0 | 102 | 2 | 16 | 2 | 82 | 5 | 2 | 3 | 77 | 93.90% | 97.47% |
| #79 | | 448 | 38573 | 0 | 0 | 38573 | 938 | 2866 | 208 | 34561 | 1857 | 648 | 1209 | 32704 | 94.63% | 98.06% |
| #80 | | 448 | 0 | 0 | 3081 | 3081 | 221 | 316 | 61 | 2483 | 219 | 158 | 61 | 2264 | 91.18% | 93.48% |

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #81 | | 41 | 4455 | 0 | 0 | 4455 | 270 | 329 | 65 | 3791 | 187 | 157 | 30 | 3604 | 95.07% | 95.83% |
| #82 | | 41 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #83 | | 3 | 160 | 0 | 0 | 160 | 5 | 43 | 1 | 111 | 15 | 14 | 1 | 96 | 86.49% | 87.27% |
| #84 | | 0 | 37 | 0 | 0 | 37 | 0 | 4 | 0 | 33 | 5 | 3 | 2 | 28 | 84.85% | 90.32% |
| #85 | | 0 | 27 | 0 | 0 | 27 | 4 | 3 | 0 | 20 | 10 | 4 | 6 | 10 | 50.00% | 71.43% |
| #86 | | 4 | 363 | 0 | 0 | 363 | 9 | 24 | 3 | 327 | 34 | 23 | 11 | 293 | 89.60% | 92.72% |
| #87 | | 4 | 0 | 0 | 158 | 158 | 3 | 15 | 1 | 139 | 16 | 7 | 9 | 123 | 88.49% | 94.62% |
| #88 | | 4 | 15 | 0 | 0 | 15 | 13 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #89 | | 3 | 17 | 0 | 0 | 17 | 2 | 4 | 0 | 11 | 2 | 1 | 1 | 9 | 81.82% | 90.00% |
| #90 | | 11 | 1176 | 0 | 0 | 1176 | 81 | 150 | 1 | 944 | 46 | 29 | 17 | 898 | 95.13% | 96.87% |
| #91 | | 172 | 0 | 3339 | 0 | 3339 | 38 | 767 | 60 | 2474 | 1326 | 1170 | 156 | 1148 | 46.40% | 49.53% |
| #92 | | 5 | 111 | 0 | 0 | 111 | 12 | 11 | 0 | 88 | 24 | 19 | 5 | 64 | 72.73% | 77.11% |
| #93 | | 5 | 424 | 0 | 0 | 424 | 77 | 22 | 7 | 318 | 82 | 70 | 12 | 236 | 74.21% | 77.12% |
| #94 | | 44 | 16 | 0 | 0 | 16 | 3 | 0 | 0 | 13 | 1 | 1 | 0 | 12 | 92.31% | 92.31% |
| #95 | | 44 | 0 | 0 | 651 | 651 | 47 | 106 | 19 | 479 | 263 | 153 | 110 | 216 | 45.09% | 58.54% |
| #96 | | 116 | 278 | 0 | 0 | 278 | 43 | 84 | 3 | 148 | 67 | 47 | 20 | 81 | 54.73% | 63.28% |
| #97 | | 116 | 0 | 0 | 211 | 211 | 27 | 56 | 8 | 120 | 40 | 20 | 20 | 80 | 66.67% | 80.00% |
| #98 | | 124 | 235 | 0 | 0 | 235 | 2 | 24 | 0 | 209 | 7 | 6 | 1 | 202 | 96.65% | 97.12% |
| #99 | | 124 | 0 | 0 | 20495 | 20495 | 301 | 2208 | 0 | 17986 | 341 | 214 | 127 | 17645 | 98.10% | 98.80% |
| #100 | | 80 | 294 | 0 | 0 | 294 | 1 | 69 | 1 | 223 | 9 | 5 | 4 | 214 | 95.96% | 97.72% |
| #101 | | 80 | 0 | 0 | 15277 | 15277 | 196 | 1611 | 0 | 13470 | 902 | 247 | 655 | 12568 | 93.30% | 98.07% |
| #102 | | 8 | 83 | 0 | 0 | 83 | 2 | 6 | 0 | 75 | 1 | 1 | 0 | 74 | 98.67% | 98.67% |
| #103 | | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #104 | | 0 | 3 | 0 | 0 | 3 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #105 | | 18 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #106 | | 18 | 0 | 0 | 6 | 6 | 0 | 3 | 0 | 3 | 2 | 2 | 0 | 1 | 33.33% | 33.33% |
| #107 | | 289 | 0 | 2624 | 0 | 2624 | 8 | 782 | 33 | 1801 | 1122 | 941 | 181 | 679 | 37.70% | 41.91% |
| #108 | | 2 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #109 | | 22 | 3291 | 0 | 0 | 3291 | 158 | 245 | 12 | 2876 | 116 | 105 | 11 | 2760 | 95.97% | 96.34% |
| #110 | | 10 | 386 | 0 | 0 | 386 | 51 | 14 | 12 | 309 | 133 | 120 | 13 | 176 | 56.96% | 59.46% |
| #111 | | 1 | 85 | 0 | 0 | 85 | 6 | 4 | 0 | 75 | 1 | 0 | 1 | 74 | 98.67% | 100.00% |
| #112 | | 10 | 457 | 0 | 0 | 457 | 24 | 3 | 6 | 424 | 31 | 28 | 3 | 393 | 92.69% | 93.35% |
| #113 | | 0 | 4 | 0 | 0 | 4 | 0 | 1 | 0 | 3 | 0 | 0 | 0 | 3 | 100.00% | 100.00% |
| #114 | | 9 | 39 | 0 | 0 | 39 | 5 | 6 | 2 | 26 | 10 | 6 | 4 | 16 | 61.54% | 72.73% |
| #115 | | 9 | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #116 | | 8 | 116 | 0 | 0 | 116 | 11 | 13 | 1 | 91 | 18 | 15 | 3 | 73 | 80.22% | 82.95% |
| #117 | | 23 | 219 | 0 | 0 | 219 | 20 | 25 | 2 | 172 | 34 | 27 | 7 | 138 | 80.23% | 83.64% |
| #118 | | 0 | 28 | 0 | 0 | 28 | 1 | 0 | 0 | 27 | 0 | 0 | 0 | 27 | 100.00% | 100.00% |
| #119 | | 3 | 402 | 0 | 0 | 402 | 41 | 34 | 7 | 320 | 39 | 30 | 9 | 281 | 87.81% | 90.35% |
| #120 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #161 | | 1 | 1195 | 0 | 0 | 1195 | 45 | 101 | 28 | 1021 | 69 | 42 | 27 | 952 | 93.24% | 95.77% |
| #162 | | 0 | 49 | 0 | 0 | 49 | 2 | 4 | 1 | 42 | 12 | 10 | 2 | 30 | 71.43% | 75.00% |
| #163 | | 7 | 483 | 0 | 0 | 483 | 41 | 29 | 10 | 403 | 190 | 168 | 22 | 213 | 52.85% | 55.91% |
| #164 | | 66 | 18 | 0 | 0 | 18 | 0 | 9 | 0 | 9 | 9 | 9 | 0 | 0 | 0.00% | 0.00% |
| #165 | | 0 | 29 | 0 | 0 | 29 | 0 | 11 | 0 | 18 | 0 | 0 | 0 | 18 | 100.00% | 100.00% |
| #166 | | 7 | 719 | 0 | 0 | 719 | 50 | 48 | 10 | 611 | 10 | 9 | 1 | 601 | 98.36% | 98.52% |
| #167 | | 0 | 17 | 0 | 0 | 17 | 0 | 0 | 0 | 17 | 1 | 0 | 1 | 16 | 94.12% | 100.00% |
| #168 | | 18 | 198 | 0 | 0 | 198 | 22 | 27 | 1 | 148 | 16 | 14 | 2 | 132 | 89.19% | 90.41% |
| #169 | | 0 | 290 | 0 | 0 | 290 | 14 | 19 | 3 | 254 | 11 | 10 | 1 | 243 | 95.67% | 96.05% |
| #170 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #171 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #172 | | 2 | 141 | 0 | 0 | 141 | 8 | 19 | 1 | 113 | 5 | 4 | 1 | 108 | 95.58% | 96.43% |
| #173 | | 0 | 86 | 0 | 0 | 86 | 9 | 14 | 0 | 63 | 9 | 7 | 2 | 54 | 85.71% | 88.52% |
| #174 | | 21 | 2442 | 0 | 0 | 2442 | 218 | 215 | 22 | 1987 | 173 | 121 | 52 | 1814 | 91.29% | 93.75% |
| #175 | | 8 | 1546 | 0 | 0 | 1546 | 89 | 134 | 26 | 1297 | 133 | 116 | 17 | 1164 | 89.75% | 90.94% |
| #176 | | 15 | 844 | 0 | 0 | 844 | 46 | 38 | 5 | 755 | 47 | 40 | 7 | 708 | 93.77% | 94.65% |
| #177 | | 28 | 2613 | 0 | 0 | 2613 | 195 | 130 | 27 | 2261 | 293 | 258 | 35 | 1968 | 87.04% | 88.41% |
| #178 | | 0 | 356 | 0 | 0 | 356 | 19 | 40 | 0 | 297 | 25 | 22 | 3 | 272 | 91.58% | 92.52% |
| #179 | | 0 | 100 | 0 | 0 | 100 | 7 | 6 | 0 | 87 | 6 | 6 | 0 | 81 | 93.10% | 93.10% |
| #180 | | 1 | 14 | 0 | 0 | 14 | 0 | 2 | 0 | 12 | 4 | 2 | 2 | 8 | 66.67% | 80.00% |
| #181 | | 53 | 138 | 0 | 0 | 138 | 37 | 16 | 1 | 84 | 20 | 19 | 1 | 64 | 76.19% | 77.11% |
| #182 | | 53 | 0 | 0 | 490 | 490 | 57 | 55 | 3 | 375 | 41 | 26 | 15 | 334 | 89.07% | 92.78% |
| #183 | | 1 | 8 | 0 | 0 | 8 | 0 | 1 | 1 | 6 | 0 | 0 | 0 | 6 | 100.00% | 100.00% |
| #184 | | 4 | 202 | 0 | 0 | 202 | 29 | 28 | 0 | 145 | 23 | 22 | 1 | 122 | 84.14% | 84.72% |
| #185 | | 38 | 320 | 0 | 0 | 320 | 50 | 26 | 7 | 237 | 45 | 35 | 10 | 192 | 81.01% | 84.58% |
| #186 | | 0 | 106 | 0 | 0 | 106 | 14 | 4 | 2 | 86 | 10 | 10 | 0 | 76 | 88.37% | 88.37% |
| #187 | | 9 | 746 | 0 | 0 | 746 | 44 | 114 | 1 | 587 | 52 | 41 | 11 | 535 | 91.14% | 92.88% |
| #188 | | 0 | 3 | 0 | 0 | 3 | 0 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #189 | | 1 | 181 | 0 | 0 | 181 | 10 | 18 | 1 | 152 | 18 | 13 | 5 | 134 | 88.16% | 91.16% |
| #190 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #191 | | 0 | 65 | 0 | 0 | 65 | 1 | 0 | 3 | 61 | 3 | 2 | 1 | 58 | 95.08% | 96.67% |
| #192 | | 3 | 136 | 0 | 0 | 136 | 26 | 18 | 2 | 90 | 15 | 12 | 3 | 75 | 83.33% | 86.21% |
| #193 | | 3 | 0 | 0 | 268 | 268 | 8 | 15 | 1 | 244 | 26 | 5 | 21 | 218 | 89.34% | 97.76% |
| #194 | | 3 | 69 | 0 | 0 | 69 | 6 | 12 | 2 | 49 | 32 | 31 | 1 | 17 | 34.69% | 35.42% |
| #195 | | 0 | 20 | 0 | 0 | 20 | 2 | 6 | 2 | 10 | 3 | 3 | 0 | 7 | 70.00% | 70.00% |
| #196 | | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #197 | | 0 | 2 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #198 | | 50 | 666 | 0 | 0 | 666 | 71 | 67 | 4 | 524 | 105 | 79 | 26 | 419 | 79.96% | 84.14% |
| #199 | | 50 | 0 | 0 | 220 | 220 | 7 | 19 | 0 | 194 | 10 | 7 | 3 | 184 | 94.85% | 96.34% |
| #200 | | 9 | 38 | 0 | 0 | 38 | 7 | 5 | 0 | 26 | 10 | 7 | 3 | 16 | 61.54% | 69.57% |

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| Company Info | | LEO | | | | | LESOG | | | | | | | | | |
| | | Mechanized Interface Used | | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| #121 | | 342 | 6352 | 0 | 0 | 6352 | 838 | 1498 | 83 | 3933 | 1348 | 1122 | 226 | 2585 | 65.73% | 69.73% |
| #122 | | 0 | 146 | 0 | 0 | 146 | 20 | 4 | 0 | 122 | 6 | 5 | 1 | 116 | 95.08% | 95.87% |
| #123 | | 69 | 488 | 0 | 0 | 488 | 20 | 73 | 9 | 386 | 41 | 27 | 14 | 345 | 89.38% | 92.74% |
| #124 | | 69 | 0 | 0 | 2236 | 2236 | 39 | 206 | 52 | 1939 | 52 | 30 | 22 | 1887 | 97.32% | 98.44% |
| #125 | | 8 | 644 | 0 | 0 | 644 | 33 | 22 | 6 | 583 | 23 | 22 | 1 | 560 | 96.05% | 96.22% |
| #126 | | 4 | 298 | 0 | 0 | 298 | 13 | 14 | 5 | 266 | 57 | 49 | 8 | 209 | 78.57% | 81.01% |
| #127 | | 9 | 197 | 0 | 0 | 197 | 12 | 11 | 0 | 174 | 8 | 4 | 4 | 166 | 95.40% | 97.65% |
| #128 | | 3 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #129 | | 3 | 6 | 0 | 0 | 6 | 3 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #130 | | 34 | 1854 | 0 | 0 | 1854 | 40 | 89 | 4 | 1721 | 93 | 78 | 15 | 1628 | 94.60% | 95.43% |
| #131 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #132 | | 9 | 411 | 0 | 0 | 411 | 43 | 18 | 5 | 345 | 16 | 16 | 0 | 329 | 95.36% | 95.36% |
| #133 | | 7 | 617 | 0 | 0 | 617 | 36 | 28 | 1 | 552 | 30 | 21 | 9 | 522 | 94.57% | 96.13% |
| #134 | | 30 | 11 | 0 | 0 | 11 | 1 | 3 | 1 | 6 | 4 | 4 | 0 | 2 | 33.33% | 33.33% |
| #135 | | 16 | 1253 | 0 | 0 | 1253 | 29 | 34 | 13 | 1177 | 37 | 25 | 12 | 1140 | 96.86% | 97.85% |
| #136 | | 156 | 0 | 0 | 1687 | 1687 | 37 | 638 | 47 | 965 | 386 | 262 | 124 | 579 | 60.00% | 68.85% |
| #137 | | 47 | 7166 | 0 | 0 | 7166 | 435 | 499 | 60 | 6172 | 270 | 242 | 28 | 5902 | 95.63% | 96.06% |
| #138 | | 47 | 0 | 0 | 11 | 11 | 0 | 2 | 0 | 9 | 0 | 0 | 0 | 9 | 100.00% | 100.00% |
| #139 | | 11 | 823 | 0 | 0 | 823 | 45 | 56 | 1 | 721 | 31 | 22 | 9 | 690 | 95.70% | 96.91% |
| #140 | | 1 | 39 | 0 | 0 | 39 | 7 | 5 | 0 | 27 | 11 | 9 | 2 | 16 | 59.26% | 64.00% |
| #141 | | 23 | 1145 | 0 | 0 | 1145 | 79 | 108 | 2 | 956 | 75 | 48 | 27 | 881 | 92.15% | 94.83% |
| #142 | | 27 | 3777 | 0 | 0 | 3777 | 227 | 435 | 5 | 3110 | 95 | 69 | 26 | 3015 | 96.95% | 97.76% |
| #143 | | 22 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #144 | | 0 | 4 | 0 | 0 | 4 | 0 | 1 | 0 | 3 | 2 | 2 | 0 | 1 | 33.33% | 33.33% |
| #145 | | 2 | 1904 | 0 | 0 | 1904 | 81 | 236 | 23 | 1564 | 179 | 129 | 50 | 1385 | 88.55% | 91.48% |
| #146 | | 3413 | 64 | 0 | 0 | 64 | 3 | 52 | 0 | 9 | 4 | 4 | 0 | 5 | 55.56% | 55.56% |
| #147 | | 3413 | 0 | 0 | 413 | 413 | 279 | 95 | 1 | 38 | 37 | 8 | 29 | 1 | 2.63% | 11.11% |
| #148 | | 1 | 341 | 0 | 0 | 341 | 32 | 33 | 6 | 270 | 25 | 15 | 10 | 245 | 90.74% | 94.23% |
| #149 | | 0 | 97 | 0 | 0 | 97 | 16 | 4 | 1 | 76 | 6 | 5 | 1 | 70 | 92.11% | 93.33% |
| #150 | | 46 | 38 | 0 | 0 | 38 | 1 | 14 | 0 | 23 | 4 | 4 | 0 | 19 | 82.61% | 82.61% |
| #151 | | 5 | 20 | 0 | 0 | 20 | 0 | 2 | 0 | 18 | 2 | 2 | 0 | 16 | 88.89% | 88.89% |
| #152 | | 9 | 329 | 0 | 0 | 329 | 25 | 58 | 2 | 244 | 21 | 14 | 7 | 223 | 91.39% | 94.09% |
| #153 | | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #154 | | 28 | 1480 | 0 | 0 | 1480 | 117 | 150 | 10 | 1203 | 98 | 81 | 17 | 1105 | 91.85% | 93.17% |
| #155 | | 3 | 154 | 0 | 0 | 154 | 10 | 13 | 1 | 130 | 4 | 4 | 0 | 126 | 96.92% | 96.92% |
| #156 | | 155 | 11643 | 0 | 0 | 11643 | 181 | 815 | 40 | 10607 | 607 | 528 | 79 | 10000 | 94.28% | 94.98% |
| #157 | | 3 | 138 | 0 | 0 | 138 | 8 | 11 | 4 | 115 | 16 | 9 | 7 | 99 | 86.09% | 91.67% |
| #158 | | 14 | 585 | 0 | 0 | 585 | 28 | 105 | 4 | 448 | 94 | 69 | 25 | 354 | 79.02% | 83.69% |
| #159 | | 11 | 853 | 0 | 0 | 853 | 50 | 61 | 4 | 738 | 47 | 41 | 6 | 691 | 93.63% | 94.40% |
| #160 | | 1 | 14 | 0 | 0 | 14 | 0 | 4 | 0 | 10 | 7 | 6 | 1 | 3 | 30.00% | 33.33% |

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #161 | | 1 | 1195 | 0 | 0 | 1195 | 45 | 101 | 28 | 1021 | 69 | 42 | 27 | 952 | 93.24% | 95.77% |
| #162 | | 0 | 49 | 0 | 0 | 49 | 2 | 4 | 1 | 42 | 12 | 10 | 2 | 30 | 71.43% | 75.00% |
| #163 | | 7 | 483 | 0 | 0 | 483 | 41 | 29 | 10 | 403 | 190 | 168 | 22 | 213 | 52.85% | 55.91% |
| #164 | | 66 | 18 | 0 | 0 | 18 | 0 | 9 | 0 | 9 | 9 | 9 | 0 | 0 | 0.00% | 0.00% |
| #165 | | 0 | 29 | 0 | 0 | 29 | 0 | 11 | 0 | 18 | 0 | 0 | 0 | 18 | 100.00% | 100.00% |
| #166 | | 7 | 719 | 0 | 0 | 719 | 50 | 48 | 10 | 611 | 10 | 9 | 1 | 601 | 98.36% | 98.52% |
| #167 | | 0 | 17 | 0 | 0 | 17 | 0 | 0 | 0 | 17 | 1 | 0 | 1 | 16 | 94.12% | 100.00% |
| #168 | | 18 | 198 | 0 | 0 | 198 | 22 | 27 | 1 | 148 | 16 | 14 | 2 | 132 | 89.19% | 90.41% |
| #169 | | 0 | 290 | 0 | 0 | 290 | 14 | 19 | 3 | 254 | 11 | 10 | 1 | 243 | 95.67% | 96.05% |
| #170 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #171 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #172 | | 2 | 141 | 0 | 0 | 141 | 8 | 19 | 1 | 113 | 5 | 4 | 1 | 108 | 95.58% | 96.43% |
| #173 | | 0 | 86 | 0 | 0 | 86 | 9 | 14 | 0 | 63 | 9 | 7 | 2 | 54 | 85.71% | 88.52% |
| #174 | | 21 | 2442 | 0 | 0 | 2442 | 218 | 215 | 22 | 1987 | 173 | 121 | 52 | 1814 | 91.29% | 93.75% |
| #175 | | 8 | 1546 | 0 | 0 | 1546 | 89 | 134 | 26 | 1297 | 133 | 116 | 17 | 1164 | 89.75% | 90.94% |
| #176 | | 15 | 844 | 0 | 0 | 844 | 46 | 38 | 5 | 755 | 47 | 40 | 7 | 708 | 93.77% | 94.65% |
| #177 | | 28 | 2613 | 0 | 0 | 2613 | 195 | 130 | 27 | 2261 | 293 | 258 | 35 | 1968 | 87.04% | 88.41% |
| #178 | | 0 | 356 | 0 | 0 | 356 | 19 | 40 | 0 | 297 | 25 | 22 | 3 | 272 | 91.58% | 92.52% |
| #179 | | 0 | 100 | 0 | 0 | 100 | 7 | 6 | 0 | 87 | 6 | 6 | 0 | 81 | 93.10% | 93.10% |
| #180 | | 1 | 14 | 0 | 0 | 14 | 0 | 2 | 0 | 12 | 4 | 2 | 2 | 8 | 66.67% | 80.00% |
| #181 | | 53 | 138 | 0 | 0 | 138 | 37 | 16 | 1 | 84 | 20 | 19 | 1 | 64 | 76.19% | 77.11% |
| #182 | | 53 | 0 | 0 | 490 | 490 | 57 | 55 | 3 | 375 | 41 | 26 | 15 | 334 | 89.07% | 92.78% |
| #183 | | 1 | 8 | 0 | 0 | 8 | 0 | 1 | 1 | 6 | 0 | 0 | 0 | 6 | 100.00% | 100.00% |
| #184 | | 4 | 202 | 0 | 0 | 202 | 29 | 28 | 0 | 145 | 23 | 22 | 1 | 122 | 84.14% | 84.72% |
| #185 | | 38 | 320 | 0 | 0 | 320 | 50 | 26 | 7 | 237 | 45 | 35 | 10 | 192 | 81.01% | 84.58% |
| #186 | | 0 | 106 | 0 | 0 | 106 | 14 | 4 | 2 | 86 | 10 | 10 | 0 | 76 | 88.37% | 88.37% |
| #187 | | 9 | 746 | 0 | 0 | 746 | 44 | 114 | 1 | 587 | 52 | 41 | 11 | 535 | 91.14% | 92.88% |
| #188 | | 0 | 3 | 0 | 0 | 3 | 0 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #189 | | 1 | 181 | 0 | 0 | 181 | 10 | 18 | 1 | 152 | 18 | 13 | 5 | 134 | 88.16% | 91.16% |
| #190 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #191 | | 0 | 65 | 0 | 0 | 65 | 1 | 0 | 3 | 61 | 3 | 2 | 1 | 58 | 95.08% | 96.67% |
| #192 | | 3 | 136 | 0 | 0 | 136 | 26 | 18 | 2 | 90 | 15 | 12 | 3 | 75 | 83.33% | 86.21% |
| #193 | | 3 | 0 | 0 | 268 | 268 | 8 | 15 | 1 | 244 | 26 | 5 | 21 | 218 | 89.34% | 97.76% |
| #194 | | 3 | 69 | 0 | 0 | 69 | 6 | 12 | 2 | 49 | 32 | 31 | 1 | 17 | 34.69% | 35.42% |
| #195 | | 0 | 20 | 0 | 0 | 20 | 2 | 6 | 2 | 10 | 3 | 3 | 0 | 7 | 70.00% | 70.00% |
| #196 | | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #197 | | 0 | 2 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #198 | | 50 | 666 | 0 | 0 | 666 | 71 | 67 | 4 | 524 | 105 | 79 | 26 | 419 | 79.96% | 84.14% |
| #199 | | 50 | 0 | 0 | 220 | 220 | 7 | 19 | 0 | 194 | 10 | 7 | 3 | 184 | 94.85% | 96.34% |
| #200 | | 9 | 38 | 0 | 0 | 38 | 7 | 5 | 0 | 26 | 10 | 7 | 3 | 16 | 61.54% | 69.57% |

# REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
## REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #201 | | 4 | 84 | 0 | 0 | 84 | 6 | 8 | 2 | 68 | 8 | 6 | 2 | 60 | 88.24% | 90.91% |
| #202 | | 13 | 688 | 0 | 0 | 688 | 75 | 83 | 7 | 523 | 48 | 36 | 12 | 475 | 90.82% | 92.95% |
| #203 | | 9 | 7 | 0 | 0 | 7 | 0 | 2 | 0 | 5 | 5 | 3 | 2 | 0 | 0.00% | 0.00% |
| #204 | | 6 | 335 | 0 | 0 | 335 | 10 | 27 | 3 | 295 | 47 | 45 | 2 | 248 | 84.07% | 84.64% |
| #205 | | 6 | 4 | 0 | 0 | 4 | 0 | 2 | 0 | 2 | 2 | 1 | 1 | 0 | 0.00% | 0.00% |
| #206 | | 8 | 386 | 0 | 0 | 386 | 50 | 93 | 12 | 231 | 67 | 57 | 10 | 164 | 71.00% | 74.21% |
| #207 | | 0 | 49 | 0 | 0 | 49 | 3 | 3 | 0 | 43 | 4 | 3 | 1 | 39 | 90.70% | 92.86% |
| #208 | | 105 | 3805 | 0 | 0 | 3805 | 337 | 366 | 44 | 3058 | 1300 | 1189 | 111 | 1758 | 57.49% | 59.65% |
| #209 | | 0 | 14 | 0 | 0 | 14 | 1 | 6 | 0 | 7 | 7 | 7 | 0 | 0 | 0.00% | 0.00% |
| #210 | | 1 | 512 | 0 | 0 | 512 | 63 | 32 | 1 | 416 | 16 | 14 | 2 | 400 | 96.15% | 96.62% |
| #211 | | 4 | 58 | 0 | 0 | 58 | 1 | 2 | 3 | 52 | 30 | 29 | 1 | 22 | 42.31% | 43.14% |
| #212 | | 5 | 76 | 0 | 0 | 76 | 9 | 16 | 1 | 50 | 7 | 2 | 5 | 43 | 86.00% | 95.56% |
| #213 | | 1 | 161 | 0 | 0 | 161 | 12 | 17 | 2 | 130 | 12 | 9 | 3 | 118 | 90.77% | 92.91% |
| #214 | | 0 | 26 | 0 | 0 | 26 | 7 | 2 | 0 | 17 | 5 | 2 | 3 | 12 | 70.59% | 85.71% |
| #215 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #216 | | 4 | 242 | 0 | 0 | 242 | 3 | 30 | 3 | 206 | 6 | 5 | 1 | 200 | 97.09% | 97.56% |
| #217 | | 1 | 27 | 0 | 0 | 27 | 1 | 3 | 2 | 21 | 7 | 5 | 2 | 14 | 66.67% | 73.68% |
| #218 | | 25 | 0 | 17 | 0 | 17 | 0 | 13 | 2 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| LENS Subtotal | | 7770 | 166029 | 0 | 0 | 166029 | 9215 | 15020 | 1404 | 140390 | 13378 | 10122 | 3256 | 127012 | 90.47% | 92.62% |
| EDI Subtotal | | 781 | 0 | 7641 | 0 | 7641 | 303 | 1794 | 150 | 5394 | 2639 | 2202 | 437 | 2755 | 51.08% | 55.58% |
| TAG Subtotal | | 5769 | 0 | 0 | 65976 | 65976 | 1716 | 7276 | 383 | 56601 | 2867 | 1433 | 1434 | 53734 | 94.93% | 97.40% |
| TOTAL INTERFACES | | 14320 | 166029 | 7641 | 65976 | 239646 | 11234 | 24090 | 1937 | 202385 | 18884 | 13757 | 5127 | 183501 | 90.67% | 93.03% |

11/20/2000

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | | Errors | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #1 | | 2 | 0 | 0 | 13 | 13 | 0 | 6 | 0 | 7 | 7 | 3 | 4 | 0 | 0.00% | 0.00% |
| #2 | | 12 | 6 | 0 | 0 | 6 | 1 | 0 | 0 | 5 | 2 | 1 | 1 | 3 | 60.00% | 75.00% |
| #3 | | 1 | 20 | 0 | 0 | 20 | 4 | 1 | 0 | 15 | 4 | 4 | 0 | 11 | 73.33% | 73.33% |
| #4 | | 17 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #5 | | 0 | 7 | 0 | 0 | 7 | 0 | 2 | 1 | 4 | 3 | 3 | 0 | 1 | 25.00% | 25.00% |
| #6 | | 2 | 11 | 0 | 0 | 11 | 5 | 0 | 0 | 6 | 1 | 1 | 0 | 5 | 83.33% | 83.33% |
| #7 | | 30 | 25 | 0 | 0 | 25 | 13 | 3 | 0 | 9 | 4 | 4 | 0 | 5 | 55.56% | 55.56% |
| #8 | | 29 | 610 | 0 | 0 | 610 | 228 | 58 | 13 | 311 | 160 | 137 | 23 | 151 | 10.55% | 52.43% |
| #9 | | 41 | 191 | 0 | 0 | 191 | 23 | 10 | 9 | 149 | 25 | 23 | 2 | 124 | 83.22% | 84.35% |
| #10 | | 41 | 0 | 0 | 37 | 37 | 3 | 8 | 0 | 26 | 13 | 7 | 6 | 13 | 50.00% | 65.00% |
| #11 | | 7 | 52 | 0 | 0 | 52 | 7 | 9 | 5 | 31 | 16 | 15 | 1 | 15 | 48.39% | 50.00% |
| #12 | | 12 | 12 | 0 | 0 | 12 | 3 | 7 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #13 | | 10 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #14 | | 16 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #15 | | 33 | 46 | 0 | 0 | 46 | 9 | 16 | 0 | 21 | 4 | 3 | 1 | 17 | 80.95% | 85.00% |
| #16 | | 7 | 16 | 0 | 0 | 16 | 8 | 0 | 0 | 8 | 0 | 0 | 0 | 8 | 100.00% | 100.00% |
| #17 | | 30 | 238 | 0 | 0 | 238 | 25 | 42 | 7 | 164 | 32 | 28 | 4 | 132 | 80.49% | 82.50% |
| #18 | | 3 | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 4 | 2 | 2 | 0 | 2 | 50.00% | 50.00% |
| #19 | | 7 | 253 | 0 | 0 | 253 | 50 | 18 | 6 | 179 | 63 | 54 | 9 | 116 | 64.80% | 68.24% |
| #20 | | 0 | 3 | 0 | 0 | 3 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #21 | | 0 | 4 | 0 | 0 | 4 | 0 | 0 | 1 | 3 | 2 | 2 | 0 | 1 | 33.33% | 33.33% |
| #22 | | 0 | 76 | 0 | 0 | 76 | 7 | 8 | 0 | 61 | 15 | 14 | 1 | 46 | 75.41% | 76.67% |
| #23 | | 6 | 121 | 0 | 0 | 121 | 27 | 10 | 2 | 82 | 42 | 31 | 11 | 40 | 48.78% | 56.34% |
| #24 | | 9 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #25 | | 2 | 21 | 0 | 0 | 21 | 2 | 0 | 0 | 19 | 10 | 9 | 1 | 9 | 47.37% | 50.00% |
| #26 | | 1 | 6 | 0 | 0 | 6 | 3 | 0 | 0 | 3 | 1 | 0 | 1 | 2 | 66.67% | 100.00% |
| #27 | | 368 | 693 | 0 | 0 | 693 | 327 | 46 | 24 | 296 | 121 | 110 | 11 | 175 | 59.12% | 61.40% |
| #28 | | 368 | 0 | 0 | 59 | 59 | 27 | 6 | 6 | 20 | 8 | 7 | 1 | 12 | 60.00% | 63.16% |
| #29 | | 0 | 4 | 0 | 0 | 4 | 2 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0.00% | 0.00% |
| #30 | | 10 | 65 | 0 | 0 | 65 | 11 | 6 | 0 | 48 | 22 | 16 | 6 | 26 | 54.17% | 61.90% |
| #31 | | 8 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #32 | | 1 | 3 | 0 | 0 | 3 | 0 | 1 | 0 | 2 | 2 | 0 | 2 | 0 | 0.00% | 0.00% |
| #33 | | 0 | 13 | 0 | 0 | 13 | 6 | 1 | 0 | 6 | 2 | 2 | 0 | 4 | 66.67% | 66.67% |
| #34 | | 14 | 12 | 0 | 0 | 12 | 1 | 5 | 0 | 6 | 0 | 0 | 0 | 6 | 100.00% | 100.00% |
| #35 | | 36 | 18 | 0 | 0 | 18 | 8 | 2 | 1 | 7 | 6 | 4 | 2 | 1 | 14.29% | 20.00% |

11/20/2000

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)**
**REPORT PERIOD: 10/01/2000 - 10/31/2000**

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | LEO | | | | | LESOG | | | | | | | | | |
| | | Mechanized Interface Used | | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #36 | | 0 | 6 | 0 | 0 | 6 | 3 | 1 | 0 | 2 | 1 | 0 | 1 | 1 | 50.00% | 100.00% |
| #37 | | 1 | 27 | 0 | 0 | 27 | 26 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #38 | | 1 | 28 | 0 | 0 | 28 | 18 | 2 | 0 | 8 | 3 | 3 | 0 | 5 | 62.50% | 62.50% |
| #39 | | 3 | 39 | 0 | 0 | 39 | 12 | 2 | 0 | 25 | 15 | 12 | 3 | 10 | 40.00% | 45.45% |
| #40 | | 34 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #41 | | 2 | 6 | 0 | 0 | 6 | 0 | 0 | 0 | 6 | 2 | 2 | 0 | 4 | 66.67% | 66.67% |
| #42 | | 0 | 17 | 0 | 0 | 17 | 3 | 2 | 2 | 10 | 5 | 5 | 0 | 5 | 50.00% | 50.00% |
| #43 | | 5 | 109 | 0 | 0 | 109 | 14 | 4 | 4 | 87 | 28 | 25 | 3 | 59 | 67.82% | 70.24% |
| #44 | | 11 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #45 | | 1 | 19 | 0 | 0 | 19 | 11 | 3 | 0 | 5 | 1 | 1 | 0 | 4 | 80.00% | 80.00% |
| #46 | | 74 | 936 | 0 | 0 | 936 | 190 | 108 | 22 | 616 | 256 | 210 | 46 | 360 | 58.44% | 63.16% |
| #47 | | 74 | 0 | 5 | 0 | 5 | 4 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #48 | | 3 | 91 | 0 | 0 | 91 | 34 | 3 | 0 | 54 | 25 | 19 | 6 | 29 | 53.70% | 60.42% |
| #49 | | 12 | 141 | 0 | 0 | 141 | 11 | 17 | 8 | 105 | 42 | 38 | 4 | 63 | 60.00% | 62.38% |
| #50 | | 11 | 309 | 0 | 0 | 309 | 42 | 40 | 4 | 223 | 76 | 53 | 23 | 147 | 65.92% | 73.50% |
| #51 | | 68 | 142 | 0 | 0 | 142 | 22 | 9 | 1 | 110 | 37 | 32 | 5 | 73 | 66.36% | 69.52% |
| #52 | | 68 | 0 | 1623 | 0 | 1623 | 962 | 108 | 114 | 439 | 194 | 111 | 83 | 245 | 55.81% | 68.82% |
| #53 | | 14 | 112 | 0 | 0 | 112 | 56 | 11 | 4 | 41 | 14 | 11 | 3 | 27 | 65.85% | 71.05% |
| #54 | | 7 | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 3 | 100.00% | 100.00% |
| #55 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0.00% | 0.00% |
| #56 | | 448 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #57 | | 3 | 615 | 0 | 0 | 615 | 95 | 118 | 1 | 401 | 96 | 78 | 18 | 305 | 76.06% | 79.63% |
| #58 | | 0 | 9 | 0 | 0 | 9 | 3 | 1 | 0 | 5 | 2 | 2 | 0 | 3 | 60.00% | 60.00% |
| #59 | | 0 | 6 | 0 | 0 | 6 | 5 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #60 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #61 | | 4 | 77 | 0 | 0 | 77 | 25 | 10 | 1 | 41 | 18 | 10 | 8 | 23 | 56.10% | 69.70% |
| #62 | | 3 | 2 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #63 | | 11 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #64 | | 0 | 13 | 0 | 0 | 13 | 2 | 0 | 0 | 11 | 7 | 4 | 3 | 4 | 36.36% | 50.00% |
| #65 | | 5 | 248 | 0 | 0 | 248 | 50 | 19 | 2 | 177 | 81 | 74 | 7 | 96 | 54.24% | 56.47% |
| #66 | | 5 | 50 | 0 | 0 | 50 | 13 | 1 | 1 | 35 | 22 | 20 | 2 | 13 | 37.14% | 39.39% |
| #67 | | 1 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #68 | | 116 | 734 | 0 | 0 | 734 | 105 | 62 | 22 | 545 | 321 | 281 | 40 | 224 | 41.10% | 44.36% |
| #69 | | 116 | 0 | 0 | 464 | 464 | 293 | 40 | 4 | 127 | 51 | 38 | 13 | 76 | 59.84% | 66.67% |
| #70 | | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 66.67% | 66.67% |

# REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
## REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Company Info | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH |
| | | LEO | | | | | LESOG | | | | | | | | |
| | | Mechanized Interface Used | | | | | Manual | Rejects | | Validated | Errors | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #71 | | 8 | 0 | 4 | 0 | 4 | 2 | 0 | 0 | 2 | 1 | 0 | 1 | 1 | 50.00% | 100.00% |
| #72 | | 10 | 0 | 0 | 11 | 11 | 5 | 2 | 1 | 3 | 3 | 2 | 1 | 0 | 0.00% | 0.00% |
| #73 | | 21 | 74 | 0 | 0 | 74 | 39 | 11 | 0 | 24 | 11 | 6 | 5 | 13 | 54.17% | 68.42% |
| #74 | | 4 | 4 | 0 | 0 | 4 | 0 | 0 | 1 | 3 | 2 | 2 | 0 | 1 | 33.33% | 33.33% |
| #75 | | 0 | 17 | 0 | 0 | 17 | 3 | 2 | 0 | 12 | 1 | 1 | 0 | 11 | 91.67% | 91.67% |
| #76 | | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #77 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #78 | | 0 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #79 | | 0 | 5 | 0 | 0 | 5 | 2 | 1 | 0 | 2 | 1 | 0 | 1 | 1 | 50.00% | 100.00% |
| #80 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #81 | | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #82 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #83 | | 0 | 0 | 0 | 6 | 6 | 0 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #84 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #85 | | 0 | 0 | 0 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #86 | | 18 | 23 | 0 | 0 | 23 | 5 | 0 | 0 | 18 | 3 | 1 | 2 | 15 | 83.33% | 93.75% |
| #87 | | 18 | 0 | 0 | 313 | 313 | 60 | 56 | 1 | 196 | 63 | 49 | 14 | 133 | 67.86% | 73.08% |
| #88 | | 4 | 0 | 0 | 18 | 18 | 1 | 8 | 1 | 8 | 4 | 3 | 1 | 4 | 50.00% | 57.14% |
| #89 | | 2 | 133 | 0 | 0 | 133 | 14 | 8 | 1 | 110 | 91 | 56 | 35 | 19 | 17.27% | 25.33% |
| #90 | | 2 | 0 | 0 | 11 | 11 | 3 | 0 | 0 | 8 | 6 | 2 | 4 | 2 | 25.00% | 50.00% |
| #91 | | 113 | 0 | 9 | 0 | 9 | 0 | 5 | 0 | 4 | 2 | 2 | 0 | 2 | 50.00% | 50.00% |
| #92 | | 22 | 3 | 0 | 0 | 3 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #93 | | 10 | 274 | 0 | 0 | 274 | 77 | 14 | 9 | 174 | 80 | 68 | 12 | 94 | 54.02% | 58.02% |
| #94 | | 1 | 3 | 0 | 0 | 3 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #95 | | 0 | 13 | 0 | 0 | 13 | 3 | 0 | 0 | 10 | 3 | 3 | 0 | 7 | 70.00% | 70.00% |
| #96 | | 9 | 159 | 0 | 0 | 159 | 20 | 16 | 8 | 115 | 54 | 47 | 7 | 61 | 53.04% | 56.48% |
| #97 | | 9 | 0 | 0 | 66 | 66 | 43 | 7 | 2 | 14 | 5 | 2 | 3 | 9 | 64.29% | 81.82% |
| #98 | | 23 | 127 | 0 | 0 | 127 | 50 | 11 | 0 | 66 | 42 | 30 | 12 | 24 | 36.36% | 44.44% |
| #99 | | 23 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #100 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #101 | | 342 | 752 | 0 | 0 | 752 | 189 | 165 | 16 | 382 | 251 | 182 | 69 | 131 | 34.29% | 41.85% |
| #102 | | 0 | 21 | 0 | 0 | 21 | 6 | 4 | 0 | 11 | 8 | 7 | 1 | 3 | 27.27% | 30.00% |
| #103 | | 8 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 1 | 50.00% | 100.00% |
| #104 | | 3 | 13 | 0 | 0 | 13 | 12 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #105 | | 3 | 76 | 0 | 0 | 76 | 10 | 7 | 1 | 58 | 18 | 14 | 4 | 40 | 68.97% | 74.07% |

ORDERING

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)**
**REPORT PERIOD: 10/01/2000 - 10/31/2000**

AGGREGATE ORDER TYPES

| | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| Company Info | | LEO | | | | | LESOG | | | | | | | | | |
| | | Mechanized Interface Used | | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| #106 | | 0 | 4 | 0 | 0 | 4 | 0 | 3 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #107 | | 7 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #108 | | 30 | 1072 | 0 | 0 | 1072 | 170 | 143 | 19 | 740 | 282 | 252 | 30 | 458 | 61.89% | 64.51% |
| #109 | | 16 | 8 | 0 | 0 | 8 | 0 | 0 | 0 | 8 | 1 | 1 | 0 | 7 | 87.50% | 87.50% |
| #110 | | 9 | 51 | 0 | 0 | 51 | 13 | 12 | 3 | 23 | 12 | 10 | 2 | 11 | 47.83% | 52.38% |
| #111 | | 156 | 0 | 0 | 64 | 64 | 5 | 39 | 0 | 20 | 14 | 11 | 3 | 6 | 30.00% | 35.29% |
| #112 | | 0 | 5 | 0 | 0 | 5 | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #113 | | 11 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #114 | | 1 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #115 | | 23 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #116 | | 22 | 167 | 0 | 0 | 167 | 13 | 3 | 1 | 150 | 72 | 58 | 14 | 78 | 52.00% | 57.35% |
| #117 | | 6 | 52 | 0 | 0 | 52 | 12 | 7 | 0 | 33 | 13 | 10 | 3 | 20 | 60.61% | 66.67% |
| #118 | | 2 | 17 | 0 | 0 | 17 | 2 | 0 | 1 | 14 | 7 | 1 | 6 | 7 | 50.00% | 87.50% |
| #119 | | 3413 | 64 | 0 | 0 | 64 | 14 | 25 | 0 | 25 | 24 | 23 | 1 | 1 | 4.00% | 4.17% |
| #120 | | 3413 | 0 | 0 | 107 | 107 | 37 | 59 | 1 | 10 | 10 | 2 | 8 | 0 | 0.00% | 0.00% |
| #121 | | 1 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #122 | | 46 | 475 | 0 | 0 | 475 | 70 | 78 | 10 | 317 | 130 | 112 | 18 | 187 | 58.99% | 62.54% |
| #123 | | 15 | 76 | 0 | 0 | 76 | 18 | 6 | 3 | 49 | 22 | 22 | 0 | 27 | 55.10% | 55.10% |
| #124 | | 9 | 48 | 0 | 0 | 48 | 3 | 21 | 3 | 21 | 10 | 6 | 4 | 11 | 52.38% | 64.71% |
| #125 | | 0 | 17 | 0 | 0 | 17 | 7 | 2 | 0 | 8 | 2 | 0 | 2 | 6 | 75.00% | 100.00% |
| #126 | | 3 | 11 | 0 | 0 | 11 | 1 | 4 | 0 | 6 | 4 | 3 | 1 | 2 | 33.33% | 40.00% |
| #127 | | 155 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #128 | | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #129 | | 11 | 5 | 0 | 0 | 5 | 0 | 1 | 0 | 4 | 2 | 2 | 0 | 2 | 50.00% | 50.00% |
| #130 | | 1 | 46 | 0 | 0 | 46 | 4 | 7 | 1 | 34 | 22 | 18 | 4 | 12 | 35.29% | 40.00% |
| #131 | | 2 | 4 | 0 | 0 | 4 | 0 | 2 | 0 | 2 | 2 | 1 | 1 | 0 | 0.00% | 0.00% |
| #132 | | 1 | 3 | 0 | 0 | 3 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #133 | | 6 | 111 | 0 | 0 | 111 | 20 | 15 | 1 | 75 | 18 | 14 | 4 | 57 | 76.00% | 80.28% |
| #134 | | 7 | 11 | 0 | 0 | 11 | 4 | 2 | 0 | 5 | 1 | 1 | 0 | 4 | 80.00% | 80.00% |
| #135 | | 66 | 25 | 0 | 0 | 25 | 7 | 5 | 0 | 13 | 3 | 2 | 1 | 10 | 76.92% | 83.33% |
| #136 | | 7 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #137 | | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #138 | | 18 | 30 | 0 | 0 | 30 | 2 | 9 | 0 | 19 | 7 | 6 | 1 | 12 | 63.16% | 66.67% |
| #139 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #140 | | 0 | 5 | 0 | 0 | 5 | 2 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |

11/20/2000

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | LEO | | | | | LESOG | | | | | | | | | |
| | | Mechanized Interface Used | | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #141 | | 2 | 5 | 0 | 0 | 5 | 0 | 2 | 0 | 3 | 0 | 0 | 0 | 3 | 100.00% | 100.00% |
| #142 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #143 | | 21 | 12 | 0 | 0 | 12 | 2 | 1 | 0 | 9 | 3 | 3 | 0 | 6 | 66.67% | 66.67% |
| #144 | | 8 | 7 | 0 | 0 | 7 | 1 | 0 | 1 | 5 | 1 | 1 | 0 | 4 | 80.00% | 80.00% |
| #145 | | 15 | 5 | 0 | 0 | 5 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 3 | 75.00% | 75.00% |
| #146 | | 1 | 18 | 0 | 0 | 18 | 1 | 13 | 0 | 4 | 2 | 1 | 1 | 2 | 50.00% | 66.67% |
| #147 | | 4 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #148 | | 38 | 5 | 0 | 0 | 5 | 3 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #149 | | 9 | 7 | 0 | 0 | 7 | 0 | 1 | 0 | 6 | 1 | 0 | 1 | 5 | 83.33% | 100.00% |
| #150 | | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #151 | | 0 | 10 | 0 | 0 | 10 | 0 | 0 | 0 | 10 | 1 | 1 | 0 | 9 | 90.00% | 90.00% |
| #152 | | 3 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #153 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #154 | | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #155 | | 10 | 6 | 0 | 0 | 6 | 3 | 0 | 0 | 3 | 3 | 3 | 0 | 0 | 0.00% | 0.00% |
| #156 | | 9 | 62 | 0 | 0 | 62 | 8 | 17 | 4 | 33 | 19 | 16 | 3 | 14 | 42.42% | 46.67% |
| #157 | | 0 | 10 | 0 | 0 | 10 | 1 | 1 | 0 | 8 | 5 | 3 | 2 | 3 | 37.50% | 50.00% |
| #158 | | 0 | 39 | 0 | 0 | 39 | 6 | 5 | 3 | 25 | 14 | 13 | 1 | 11 | 44.00% | 45.83% |
| #159 | | 13 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #160 | | 9 | 9 | 0 | 0 | 9 | 2 | 3 | 0 | 4 | 0 | 0 | 0 | 4 | 100.00% | 100.00% |
| #161 | | 6 | 2 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #162 | | 8 | 154 | 0 | 0 | 154 | 56 | 26 | 4 | 68 | 44 | 36 | 8 | 24 | 35.29% | 40.00% |
| #163 | | 105 | 135 | 0 | 0 | 135 | 32 | 20 | 3 | 80 | 39 | 34 | 5 | 41 | 51.25% | 54.67% |
| #164 | | 1 | 4 | 0 | 0 | 4 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #165 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #166 | | 25 | 4 | 0 | 0 | 4 | 3 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #167 | | 25 | 0 | 3 | 0 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #168 | | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| LENS Subtotal | | 6194 | 10826 | 0 | 0 | 10826 | 2440 | 1342 | 236 | 6808 | 2953 | 2440 | 513 | 3855 | 56.62% | 61.24% |
| EDI Subtotal | | 288 | 0 | 1644 | 0 | 1644 | 969 | 114 | 114 | 447 | 197 | 113 | 84 | 250 | 55.93% | 68.87% |
| TAG Subtotal | | 4165 | 0 | 0 | 1180 | 1180 | 483 | 235 | 17 | 445 | 188 | 128 | 60 | 257 | 57.75% | 66.75% |
| TOTAL INTERFACES | | 10647 | 10826 | 1644 | 1180 | 13650 | 3892 | 1691 | 367 | 7700 | 3338 | 2681 | 657 | 4362 | 56.65% | 61.93% |

11/20/2000

# REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
## REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | LSR SUBMISSION | | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| Company Info | | LEO | | | | | LESOG | | | | | | | | | |
| | | Mechanized Interface Used | | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| #1 | | 1 | 12 | 0 | 0 | 12 | 2 | 7 | 0 | 3 | 1 | 1 | 0 | 2 | 66.67% | 66.67% |
| #2 | | 29 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #3 | | 12 | 213 | 0 | 0 | 213 | 27 | 32 | 0 | 154 | 71 | 12 | 59 | 83 | 53.90% | 87.37% |
| #4 | | 10 | 0 | 146 | 0 | 146 | 70 | 26 | 23 | 27 | 11 | 7 | 4 | 16 | 59.26% | 69.57% |
| #5 | | 7 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 100.00% | 100.00% |
| #6 | | 30 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #7 | | 7 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #8 | | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #9 | | 9 | 0 | 186 | 0 | 186 | 128 | 24 | 22 | 12 | 8 | 8 | 0 | 4 | 33.33% | 33.33% |
| #10 | | 9 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #11 | | 42 | 0 | 212 | 0 | 212 | 163 | 22 | 11 | 16 | 11 | 8 | 3 | 5 | 31.25% | 38.46% |
| #12 | | 368 | 4102 | 0 | 0 | 4102 | 927 | 572 | 100 | 2503 | 994 | 897 | 97 | 1509 | 60.29% | 62.72% |
| #13 | | 368 | 0 | 0 | 224 | 224 | 131 | 22 | 7 | 64 | 19 | 18 | 1 | 45 | 70.31% | 71.43% |
| #14 | | 0 | 3 | 0 | 0 | 3 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #15 | | 0 | 38 | 0 | 0 | 38 | 10 | 7 | 0 | 21 | 15 | 15 | 0 | 6 | 28.57% | 28.57% |
| #16 | | 8 | 27 | 0 | 0 | 27 | 0 | 6 | 6 | 15 | 10 | 3 | 7 | 5 | 33.33% | 62.50% |
| #17 | | 36 | 0 | 464 | 0 | 464 | 343 | 35 | 42 | 44 | 33 | 24 | 9 | 11 | 25.00% | 31.43% |
| #18 | | 120 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #19 | | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #20 | | 50 | 0 | 245 | 0 | 245 | 109 | 53 | 44 | 39 | 23 | 19 | 4 | 16 | 41.03% | 45.71% |
| #21 | | 11 | 31 | 0 | 0 | 31 | 5 | 24 | 0 | 2 | 2 | 1 | 1 | 0 | 0.00% | 0.00% |
| #22 | | 68 | 0 | 15 | 0 | 15 | 1 | 5 | 2 | 7 | 3 | 1 | 2 | 4 | 57.14% | 80.00% |
| #23 | | 16 | 0 | 964 | 0 | 964 | 261 | 60 | 0 | 643 | 2 | 1 | 1 | 641 | 99.69% | 99.84% |
| #24 | | 0 | 12 | 0 | 0 | 12 | 1 | 1 | 4 | 6 | 6 | 6 | 0 | 0 | 0.00% | 0.00% |
| #25 | | 448 | 0 | 0 | 8 | 8 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #26 | | 11 | 7 | 0 | 0 | 7 | 0 | 4 | 0 | 3 | 3 | 3 | 0 | 0 | 0.00% | 0.00% |
| #27 | | 15 | 140 | 0 | 0 | 140 | 0 | 33 | 7 | 100 | 63 | 26 | 37 | 37 | 37.00% | 58.73% |
| #28 | | 172 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #29 | | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #30 | | 116 | 40 | 0 | 0 | 40 | 10 | 16 | 1 | 13 | 13 | 12 | 1 | 0 | 0.00% | 0.00% |
| #31 | | 116 | 0 | 0 | 43 | 43 | 18 | 17 | 1 | 7 | 6 | 5 | 1 | 1 | 14.29% | 16.67% |
| #32 | | 8 | 8 | 0 | 0 | 8 | 6 | 0 | 0 | 2 | 2 | 0 | 2 | 0 | 0.00% | 0.00% |
| #33 | | 0 | 5 | 0 | 0 | 5 | 1 | 3 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #34 | | 21 | 0 | 313 | 0 | 313 | 191 | 45 | 23 | 54 | 12 | 6 | 6 | 42 | 77.78% | 87.50% |
| #35 | | 25 | 0 | 104 | 0 | 104 | 26 | 25 | 6 | 47 | 46 | 6 | 40 | 1 | 2.13% | 14.29% |
| #36 | | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #37 | | 113 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Company Info | | | LSR SUBMISSION | | | | LSR PROCESSING | | | | | | | | FLOWTHROUGH | |
| | | | LEO | | | | LESOG | | | | | | | | | |
| | | | Mechanized Interface Used | | | | Manual | Rejects | | Validated | Errors | | | | | |
| Name | RESH / OCN | FATAL REJECTS | LENS | EDI | TAG | Total Mech LSR's | Total Manual Fallout | Auto Clarification | Pending Supps | LSR's | Total System Fallout | BST Caused Fallout | CLEC Caused Fallout | Issued SO's | Base Calculation | CLEC Error Excluded Calculation |
| #38 | | 113 | 0 | 165 | 0 | 165 | 139 | 4 | 0 | 22 | 15 | 12 | 3 | 7 | 31.82% | 36.84% |
| #39 | | 9 | 12 | 0 | 0 | 12 | 2 | 7 | 0 | 3 | 3 | 2 | 1 | 0 | 0.00% | 0.00% |
| #40 | | 9 | 0 | 0 | 9 | 9 | 5 | 2 | 0 | 2 | 2 | 0 | 2 | 0 | 0.00% | 0.00% |
| #41 | | 23 | 33 | 0 | 0 | 33 | 7 | 13 | 2 | 11 | 11 | 11 | 0 | 0 | 0.00% | 0.00% |
| #42 | | 3 | 0 | 23 | 0 | 23 | 1 | 9 | 3 | 10 | 3 | 1 | 2 | 7 | 70.00% | 87.50% |
| #43 | | 3413 | 2298 | 0 | 0 | 2298 | 231 | 388 | 49 | 1630 | 479 | 383 | 96 | 1151 | 70.61% | 75.03% |
| #44 | | 3413 | 0 | 0 | 57620 | 57620 | 9190 | 8943 | 941 | 38546 | 10612 | 8778 | 1834 | 27934 | 72.47% | 76.09% |
| #45 | | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #46 | | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0.00% | 0.00% |
| #47 | | 1 | 141 | 0 | 0 | 141 | 40 | 30 | 3 | 68 | 5 | 4 | 1 | 63 | 92.65% | 94.03% |
| #48 | | 66 | 1618 | 0 | 0 | 1618 | 276 | 310 | 31 | 1001 | 351 | 293 | 58 | 650 | 64.94% | 68.93% |
| #49 | | 66 | 0 | 0 | 15 | 15 | 12 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 50.00% | 50.00% |
| #50 | | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #51 | | 15 | 0 | 0 | 32 | 32 | 0 | 0 | 0 | 32 | 32 | 31 | 1 | 0 | 0.00% | 0.00% |
| #52 | | 21 | 3 | 0 | 0 | 3 | 0 | 0 | 1 | 2 | 2 | 1 | 1 | 0 | 0.00% | 0.00% |
| #53 | | 39 | 0 | 0 | 790 | 790 | 400 | 8 | 23 | 359 | 154 | 136 | 18 | 205 | 57.10% | 60.12% |
| #54 | | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0.00% | 0.00% |
| #55 | | 1 | 125 | 0 | 0 | 125 | 19 | 24 | 7 | 75 | 48 | 37 | 11 | 27 | 36.00% | 42.19% |
| #56 | | 10 | 155 | 0 | 0 | 155 | 47 | 18 | 2 | 88 | 35 | 33 | 2 | 53 | 60.23% | 61.63% |
| #57 | | 5 | 123 | 0 | 0 | 123 | 16 | 46 | 2 | 59 | 12 | 9 | 3 | 47 | 79.66% | 83.93% |
| #58 | | 5 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 100.00% | 100.00% |
| #59 | | 9 | 751 | 0 | 0 | 751 | 118 | 181 | 12 | 440 | 163 | 129 | 34 | 277 | 62.95% | 68.23% |
| #60 | | 9 | 0 | 0 | 7 | 7 | 6 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0.00% | 0.00% |
| #61 | | 6 | 19 | 0 | 0 | 19 | 0 | 17 | 0 | 2 | 2 | 2 | 0 | 0 | 0.00% | 0.00% |
| #62 | | 8 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.00% |
| #63 | | 23 | 0 | 89 | 0 | 89 | 21 | 17 | 14 | 37 | 25 | 15 | 10 | 12 | 32.43% | 44.44% |
| #64 | | 25 | 0 | 123 | 0 | 123 | 90 | 22 | 9 | 2 | 2 | 2 | 0 | 0 | 0.00% | 0.00% |
| LENS Subtotal | | 4309 | 9930 | 0 | 0 | 9930 | 1747 | 1743 | 228 | 6212 | 2297 | 1884 | 413 | 3915 | 63.02% | 67.51% |
| EDI Subtotal | | 613 | 0 | 3050 | 0 | 3050 | 1543 | 347 | 199 | 961 | 195 | 110 | 85 | 766 | 79.71% | 87.44% |
| TAG Subtotal | | 4618 | 0 | 0 | 58758 | 58758 | 9764 | 9002 | 972 | 39020 | 10833 | 8974 | 1859 | 28187 | 72.24% | 75.85% |
| TOTAL INTERFACES | | 9540 | 9930 | 3050 | 58758 | 71738 | 13054 | 11092 | 1399 | 46193 | 13325 | 10968 | 2357 | 32868 | 71.15% | 74.98% |

11/20/2000

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | CAUSATION | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| ERROR DETAILS (Auto Clarifications (A) & Errors (E) ) | | | | | | | | | | |
| | | | | | | CLEC Caused | | | BST Caused | |
| Error Type (by error code) | Count | % | Σ % | Error Description | Count | % of Agg | % of CLEC | Count | % of Agg | % of BST Caused |
| 8825 | 12589 | 16.33% | 16.33% | MISCELLANEOUS | 3575 | 28.40% | 5.78% | 9014 | 71.60% | 59.295% |
| 1000 | 7272 | 9.43% | 25.76% | MISCELLANEOUS | 7020 | 96.53% | 11.34% | 252 | 3.47% | 1.658% |
| 7400 | 4726 | 6.13% | 31.89% | CLEC DOES NOT OWN THIS ACCOUNT. | 4725 | 99.98% | 7.63% | 1 | 0.02% | 0.007% |
| 8190 | 3005 | 3.90% | 35.79% | INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN /PKG VM | 3005 | 100.00% | 4.85% | 0 | 0.00% | 0.000% |
| 9641 | 2866 | 3.72% | 39.50% | REQUESTED ACTIVITY ALREADY PENDING DM4V32 | 2864 | 99.93% | 4.63% | 2 | 0.07% | 0.013% |
| 8175 | 2687 | 3.49% | 42.99% | USOC NOT AVAILABLE IN SWITCH. FORMAT SAE 180N I1 ESXDC | 2687 | 100.00% | 4.34% | 0 | 0.00% | 0.000% |
| 7435 | 2567 | 3.33% | 46.32% | WKG SVC - INPUT ADL, CONVSN ORD OR NOTE ABAND STA | 2567 | 100.00% | 4.15% | 0 | 0.00% | 0.000% |
| 8970 | 2325 | 3.02% | 49.33% | FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC | 2321 | 99.83% | 3.75% | 4 | 0.17% | 0.026% |
| 7055 | 2319 | 3.01% | 52.34% | NUM= TELNO= ACCOUNT IS FINAL | 2303 | 99.31% | 3.72% | 16 | 0.69% | 0.105% |
| 9602 | 2308 | 2.99% | 55.34% | USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD | 2291 | 99.26% | 3.70% | 17 | 0.74% | 0.112% |
| 8150 | 2195 | 2.85% | 58.18% | ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES | 551 | 25.10% | 0.89% | 1644 | 74.90% | 10.814% |
| 9627 | 2113 | 2.74% | 60.92% | ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER | 2108 | 99.76% | 3.41% | 5 | 0.24% | 0.033% |
| 8830 | 1838 | 2.38% | 63.31% | CLEC ALREADY OWNS THIS ACCOUNT | 1810 | 98.48% | 2.92% | 28 | 1.52% | 0.184% |
| 7805 | 1727 | 2.24% | 65.55% | SITE COULD NOT BE DETERMINED | 1141 | 66.07% | 1.84% | 586 | 33.93% | 3.855% |
| 7465 | 1686 | 2.19% | 67.73% | CANNOT CANCEL ORDER | 1098 | 65.12% | 1.77% | 588 | 34.88% | 3.868% |
| 8167 | 1375 | 1.78% | 69.52% | INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREXI | 1375 | 100.00% | 2.22% | 0 | 0.00% | 0.000% |
| 8189 | 1345 | 1.74% | 71.26% | USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6 | 1345 | 100.00% | 2.17% | 0 | 0.00% | 0.000% |
| 7645 | 1219 | 1.58% | 72.84% | MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND | 482 | 39.54% | 0.78% | 737 | 60.46% | 4.848% |
| 9481 | 1128 | 1.46% | 74.31% | LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT | 1122 | 99.47% | 1.81% | 6 | 0.53% | 0.039% |
| 7718 | 1043 | 1.35% | 75.66% | UNABLE TO RETRIEVE PSO TO PROCESS SUP | 417 | 39.98% | 0.67% | 626 | 60.02% | 4.118% |
| 7860 | 1005 | 1.30% | 76.96% | RSAG - NO EXACT MATCH ON STREET NAME | 1002 | 99.70% | 1.62% | 3 | 0.30% | 0.020% |
| 9529 | 1004 | 1.30% | 78.26% | CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED | 1003 | 99.90% | 1.62% | 1 | 0.10% | 0.007% |
| 9515 | 949 | 1.23% | 79.50% | WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION | 942 | 99.26% | 1.52% | 7 | 0.74% | 0.046% |
| 9637 | 920 | 1.19% | 80.69% | STAR 98 SERVICE IS NOT AVAILABLE FOR THIS CENTRAL OFFICE | 911 | 99.02% | 1.47% | 9 | 0.98% | 0.059% |
| 7250 | 915 | 1.19% | 81.88% | LSR HOUSENUMBER INCORRECT | 911 | 99.56% | 1.47% | 4 | 0.44% | 0.026% |
| 8187 | 889 | 1.15% | 83.03% | USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN | 889 | 100.00% | 1.44% | 0 | 0.00% | 0.000% |
| 9805 | 806 | 1.05% | 84.07% | NO DENIAL INDICATOR ON CUSTOMER RECORD | 806 | 100.00% | 1.30% | 0 | 0.00% | 0.000% |
| 7110 | 732 | 0.95% | 85.02% | COFFI NOT AVAILABLE | 301 | 41.12% | 0.49% | 431 | 58.88% | 2.835% |
| 8195 | 633 | 0.82% | 85.84% | CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN /CFND | 633 | 100.00% | 1.02% | 0 | 0.00% | 0.000% |
| 7020 | 607 | 0.79% | 86.63% | NUM= TELNO= TN NOT FOUND IN CRIS | 605 | 99.67% | 0.98% | 2 | 0.33% | 0.013% |
| 9496 | 565 | 0.73% | 87.36% | TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT= | 492 | 87.08% | 0.79% | 73 | 12.92% | 0.480% |
| 7630 | 526 | 0.68% | 88.05% | MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH · | 193 | 36.69% | 0.31% | 333 | 63.31% | 2.191% |
| 7735 | 493 | 0.64% | 88.69% | INVALID/MISSING LISTING NAME OR TYPE | 493 | 100.00% | 0.80% | 0 | 0.00% | 0.000% |
| 7660 | 468 | 0.61% | 89.29% | USOC FUJ1X NOT FOR RESALE | 466 | 99.57% | 0.75% | 2 | 0.43% | 0.013% |
| 8240 | 434 | 0.56% | 89.86% | INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE | 434 | 100.00% | 0.70% | 0 | 0.00% | 0.000% |
| 8940 | 432 | 0.56% | 90.42% | CALL FORWARDING NUMBER MISSING OR INVALID | 430 | 99.54% | 0.69% | 2 | 0.46% | 0.013% |
| 8820 | 344 | 0.45% | 90.86% | SOCS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE | 227 | 65.99% | 0.37% | 117 | 34.01% | 0.770% |
| 8197 | 342 | 0.44% | 91.31% | CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541 | 342 | 100.00% | 0.55% | 0 | 0.00% | 0.000% |

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REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| **ERROR DETAILS (Auto Clarifications (A) & Errors (E) )** | | | | | CAUSATION | | | | | |
| | | | | | | CLEC Caused | | | BST Caused | |
| Error Type (by error code) | Count | % | Σ % | Error Description | Count | % of Agg | % of CLEC | Count | % of Agg | % of BST Caused |
| 7710 | 341 | 0.44% | 91.75% | CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER | 237 | 69.50% | 0.38% | 104 | 30.50% | 0.684% |
| 8204 | 319 | 0.41% | 92.16% | BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN /SED 08-03-0 | 319 | 100.00% | 0.52% | 0 | 0.00% | 0.000% |
| 8209 | 317 | 0.41% | 92.57% | USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN | 317 | 100.00% | 0.51% | 0 | 0.00% | 0.000% |
| 9442 | 282 | 0.37% | 92.94% | DLNUM=0002 LTN= ALI MUST BE UNIQUE | 279 | 98.94% | 0.45% | 3 | 1.06% | 0.020% |
| 9860 | 282 | 0.37% | 93.30% | UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN | 282 | 100.00% | 0.46% | 0 | 0.00% | 0.000% |
| 8173 | 263 | 0.34% | 93.65% | INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPRL= | 263 | 100.00% | 0.42% | 0 | 0.00% | 0.000% |
| 9647 | 243 | 0.32% | 93.96% | BAN DOES NOT EXIST FOR COMPANY CODE | 243 | 100.00% | 0.39% | 0 | 0.00% | 0.000% |
| 9488 | 239 | 0.31% | 94.27% | DISPOSITION OF ALL LINES REQUIRED ON ACT V | 239 | 100.00% | 0.39% | 0 | 0.00% | 0.000% |
| 7890 | 230 | 0.30% | 94.57% | RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS | 228 | 99.13% | 0.37% | 2 | 0.87% | 0.013% |
| 8207 | 218 | 0.28% | 94.85% | BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN | 218 | 100.00% | 0.35% | 0 | 0.00% | 0.000% |
| 7225 | 195 | 0.25% | 95.11% | USOC=: EXC IS MISSING | 194 | 99.49% | 0.31% | 1 | 0.51% | 0.007% |
| 9439 | 189 | 0.25% | 95.35% | LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED | 188 | 99.47% | 0.30% | 1 | 0.53% | 0.007% |
| 7905 | 183 | 0.24% | 95.59% | RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT | 183 | 100.00% | 0.30% | 0 | 0.00% | 0.000% |
| 7115 | 172 | 0.22% | 95.81% | DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE | 69 | 40.12% | 0.11% | 103 | 59.88% | 0.678% |
| 9160 | 169 | 0.22% | 96.03% | LOCBAN INVALID FOR PORTED NUMBER ACTIVITY | 169 | 100.00% | 0.27% | 0 | 0.00% | 0.000% |
| 7500 | 163 | 0.21% | 96.24% | DUE DATE COULD NOT BE DETERMINED | 37 | 22.70% | 0.06% | 126 | 77.30% | 0.829% |
| 8170 | 154 | 0.20% | 96.44% | USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN 305 556-3023 /RMKR (A | 154 | 100.00% | 0.25% | 0 | 0.00% | 0.000% |
| 7245 | 136 | 0.18% | 96.62% | NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING | 130 | 95.59% | 0.21% | 6 | 4.41% | 0.039% |
| 7715 | 136 | 0.18% | 96.79% | SOCS TIMEOUT/NOT AVAILABLE | 60 | 44.12% | 0.10% | 76 | 55.88% | 0.500% |
| 9626 | 130 | 0.17% | 96.96% | CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP | 130 | 100.00% | 0.21% | 0 | 0.00% | 0.000% |
| 9475 | 129 | 0.17% | 97.13% | ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS | 129 | 100.00% | 0.21% | 0 | 0.00% | 0.000% |
| 9800 | 125 | 0.16% | 97.29% | MAIN LISTING REQUIRED FOR NEW ACCOUNT | 125 | 100.00% | 0.20% | 0 | 0.00% | 0.000% |
| 9605 | 123 | 0.16% | 97.45% | USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A) | 123 | 100.00% | 0.20% | 0 | 0.00% | 0.000% |
| 7145 | 109 | 0.14% | 97.59% | INTERVAL BETWEEN DATE RECEIVED AND DDD IS INVALID | 108 | 99.08% | 0.17% | 1 | 0.92% | 0.007% |
| 7555 | 109 | 0.14% | 97.73% | FID MISSING IN FEATURE DETAIL | 99 | 90.83% | 0.16% | 10 | 9.17% | 0.066% |
| 9654 | 106 | 0.14% | 97.87% | DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDU | 106 | 100.00% | 0.17% | 0 | 0.00% | 0.000% |
| 7910 | 98 | 0.13% | 98.00% | RSAG - NO MATCH ON EXACT STREET NAME | 60 | 61.22% | 0.10% | 38 | 38.78% | 0.250% |
| 7725 | 84 | 0.11% | 98.11% | WAITING PERIOD EQUALS 5 MINUTES | 16 | 19.05% | 0.03% | 68 | 80.95% | 0.447% |
| 7380 | 74 | 0.10% | 98.20% | UNE - ACTL INVALID | 74 | 100.00% | 0.12% | 0 | 0.00% | 0.000% |
| 8179 | 70 | 0.09% | 98.29% | NPA NXX NOT VALID. FORMAT SAE 184 I1 NXMCR | 70 | 100.00% | 0.11% | 0 | 0.00% | 0.000% |
| 7815 | 64 | 0.08% | 98.38% | FID=RCU INVALID OR MISSING DATA | 57 | 89.06% | 0.09% | 7 | 10.94% | 0.046% |
| 7900 | 60 | 0.08% | 98.46% | RSAG - NO MATCH ON STREET NAME | 58 | 96.67% | 0.09% | 2 | 3.33% | 0.013% |
| 9245 | 55 | 0.07% | 98.53% | CORRECT ECCKT IS REQUIRED FOR LNA , LNUM | 55 | 100.00% | 0.09% | 0 | 0.00% | 0.000% |
| 7945 | 51 | 0.07% | 98.59% | RSAG SYSTEM ERROR | 6 | 11.76% | 0.01% | 45 | 88.24% | 0.296% |
| 8177 | 50 | 0.06% | 98.66% | USOC INVALID FOR THIS SWITCH. FORMAT SAE 183 I1 TTR | 50 | 100.00% | 0.08% | 0 | 0.00% | 0.000% |
| 7315 | 47 | 0.06% | 98.72% | CANNOT GENERATE BILLING NAME AND ADDRESS FIDS | 42 | 89.36% | 0.07% | 5 | 10.64% | 0.033% |
| 9470 | 43 | 0.06% | 98.77% | LOCATION QUANTITY DOES NOT EQUAL THE NUMBER OF END USER DETAIL RECORDS F | 43 | 100.00% | 0.07% | 0 | 0.00% | 0.000% |
| 8183 | 41 | 0.05% | 98.83% | AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN :0 | 41 | 100.00% | 0.07% | 0 | 0.00% | 0.000% |

11/20/2000

**AGGREGATE ORDER TYPES**

**ERROR DETAILS (Auto Clarifications (A) & Errors (E) )**

| | | | | | CAUSATION | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | | CLEC Caused | | | BST Caused | |
| Error Type (by error code) | Count | % | Σ % | Error Description | Count | % of Agg | % of CLEC | Count | % of Agg | % of BST Caused |
| 7300 | 40 | 0.05% | 98.88% | UNE - CANNOT GENERATE CLASS OF SERVICE USOC | 40 | 100.00% | 0.06% | 0 | 0.00% | 0.000% |
| 7360 | 38 | 0.05% | 98.93% | LIFELINE SERVICE NOT AVAILABLE | 13 | 34.21% | 0.02% | 25 | 65.79% | 0.164% |
| 7230 | 37 | 0.05% | 98.98% | REFERENCE OF CALL OPTION NOT VALID FOR THIS ACCOUNT ACTIVITY TYPE | 36 | 97.30% | 0.06% | 1 | 2.70% | 0.007% |
| 9015 | 36 | 0.05% | 99.02% | SUP FAILED TO UPDATE DUE DATE | 21 | 58.33% | 0.03% | 15 | 41.67% | 0.099% |
| 7445 | 34 | 0.04% | 99.07% | UNE - CALL FORWARD TN REQUIRED | 34 | 100.00% | 0.05% | 0 | 0.00% | 0.000% |
| 8199 | 34 | 0.04% | 99.11% | GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560  I1 GCJRC  /TN   /PKG VM-CSP-S98F | 34 | 100.00% | 0.05% | 0 | 0.00% | 0.000% |
| 8415 | 34 | 0.04% | 99.16% | LSF LP ALREADY EXISTS ON ACCOUNT | 34 | 100.00% | 0.05% | 0 | 0.00% | 0.000% |
| 9820 | 34 | 0.04% | 99.20% | INVALID LINE ACTIVITY FOR SUSPENDED ACCOUNT | 34 | 100.00% | 0.05% | 0 | 0.00% | 0.000% |
| 7295 | 33 | 0.04% | 99.24% | LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED | 20 | 60.61% | 0.03% | 13 | 39.39% | 0.086% |
| 8180 | 31 | 0.04% | 99.28% | CALL WAITING DELUXE USOC MUST CHANGE. FORMAT SAE 312 | 31 | 100.00% | 0.05% | 0 | 0.00% | 0.000% |
| 9479 | 28 | 0.04% | 99.32% | LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY | 28 | 100.00% | 0.05% | 0 | 0.00% | 0.000% |
| 9165 | 25 | 0.03% | 99.35% | INVALID NPA NXX | 25 | 100.00% | 0.04% | 0 | 0.00% | 0.000% |
| 7375 | 24 | 0.03% | 99.38% | UNE - BOCABS SCREEN ERROR  BOE001  ACCOUNT NUMBER NOT FOUND | 24 | 100.00% | 0.04% | 0 | 0.00% | 0.000% |
| 9516 | 24 | 0.03% | 99.41% | WSOP OF V AND ADL NOT ALLOWED ON SAME ATN | 21 | 87.50% | 0.03% | 3 | 12.50% | 0.020% |
| 9543 | 24 | 0.03% | 99.44% | LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID | 24 | 100.00% | 0.04% | 0 | 0.00% | 0.000% |
| 9471 | 22 | 0.03% | 99.47% | TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ | 21 | 95.45% | 0.03% | 1 | 4.55% | 0.007% |
| 9466 | 21 | 0.03% | 99.50% | UNABLE TO DETERMINE BLOCK CHOICE | 20 | 95.24% | 0.03% | 1 | 4.76% | 0.007% |
| 9616 | 21 | 0.03% | 99.53% | YPH INVALID | 21 | 100.00% | 0.03% | 0 | 0.00% | 0.000% |
| 9628 | 21 | 0.03% | 99.56% | REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE | 21 | 100.00% | 0.03% | 0 | 0.00% | 0.000% |
| 9000 | 20 | 0.03% | 99.58% | LSO/LOCBAN (NPANXX) MISSING OR INVALID | 19 | 95.00% | 0.03% | 1 | 5.00% | 0.007% |
| 7690 | 19 | 0.02% | 99.61% | UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE | 19 | 100.00% | 0.03% | 0 | 0.00% | 0.000% |
| 9476 | 17 | 0.02% | 99.63% | IS NOT FOUND ON CSR TO DISCONNECT | 17 | 100.00% | 0.03% | 0 | 0.00% | 0.000% |
| 7267 | 16 | 0.02% | 99.65% | UNE - LOCBAN MISSING FOR LINP ORDER | 16 | 100.00% | 0.03% | 0 | 0.00% | 0.000% |
| 8835 | 16 | 0.02% | 99.67% | USOC/FID CANNOT BE DELETED FOR WORKING TN | 16 | 100.00% | 0.03% | 0 | 0.00% | 0.000% |
| 9155 | 16 | 0.02% | 99.69% | UNE - PORTED OUT NUMBER | 16 | 100.00% | 0.03% | 0 | 0.00% | 0.000% |
| 9484 | 16 | 0.02% | 99.71% | TNS= FOR LNUM=00001 ALREADY EXIST ON ATN= | 15 | 93.75% | 0.02% | 1 | 6.25% | 0.007% |
| 7255 | 15 | 0.02% | 99.73% | NUM= TELNO= DEGREE OR PROF AFFILIATION NOT ALLOWED ON RESIDENTIAL SERVIC | 15 | 100.00% | 0.02% | 0 | 0.00% | 0.000% |
| 9606 | 14 | 0.02% | 99.75% | TNS CANNOT BE REASSIGNED FOR 90 DAYS | 14 | 100.00% | 0.02% | 0 | 0.00% | 0.000% |
| 9060 | 10 | 0.01% | 99.76% | EU-STREET-1 REQUIRED | 10 | 100.00% | 0.02% | 0 | 0.00% | 0.000% |
| 9495 | 10 | 0.01% | 99.77% | EATN= MUST EXIST FOR ACT P AND Q | 10 | 100.00% | 0.02% | 0 | 0.00% | 0.000% |
| 9523 | 10 | 0.01% | 99.79% | LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS | 9 | 90.00% | 0.01% | 1 | 10.00% | 0.007% |
| 7495 | 9 | 0.01% | 99.80% | UNE - DIR LOCATOR PROBLEM | 2 | 22.22% | 0.00% | 7 | 77.78% | 0.046% |
| 7880 | 9 | 0.01% | 99.81% | RSAG - NO MATCH ON TELEPHONE NUMBER | 4 | 44.44% | 0.01% | 5 | 55.56% | 0.033% |
| 8250 | 9 | 0.01% | 99.82% | USOC= NOT APPLICABLE TO PORT LOOP SERVICE | 9 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 9772 | 9 | 0.01% | 99.83% | UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A | 8 | 88.89% | 0.01% | 1 | 11.11% | 0.007% |
| 8995 | 8 | 0.01% | 99.84% | SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS | 8 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 9517 | 7 | 0.01% | 99.85% | UNDC INVALID IF PIC ALREADY EXISTS | 7 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 7095 | 6 | 0.01% | 99.86% | INCORRECT RATE ZONE DATA RECEIVED FROM RSAG | 3 | 50.00% | 0.00% | 3 | 50.00% | 0.020% |

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| ERROR DETAILS (Auto Clarifications (A) & Errors (E) ) | | | | | CAUSATION | | | | | | |
| | | | | | | CLEC Caused | | | BST Caused | | |
| Error Type (by error code) | Count | % | Σ % | Error Description | Count | % of Agg | % of CLEC | Count | % of Agg | % of BST Caused |
| 7570 | 6 | 0.01% | 99.87% | SEQ1X NOT ALLOWED WITH ZNB | 4 | 66.67% | 0.01% | 2 | 33.33% | 0.013% |
| 8945 | 6 | 0.01% | 99.88% | LINECLSSVC AND TOS DO NOT MATCH | 6 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 7740 | 5 | 0.01% | 99.88% | LOCAL CALLING PLUS INDICATOR NOT FOUND | 4 | 80.00% | 0.01% | 1 | 20.00% | 0.007% |
| 8155 | 5 | 0.01% | 99.89% | DIRECTORY DELIVERY INVALID WHEN ACT IS W | 3 | 60.00% | 0.00% | 2 | 40.00% | 0.013% |
| 7850 | 4 | 0.01% | 99.89% | RSAG - NEED ADDITIONAL ADDRESS OR TN | 4 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 7875 | 4 | 0.01% | 99.90% | RSAG - NO MATCH ON HOUSE NUMBER OR AHN - ONLY NUMBERED RANGES | 4 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 8885 | 4 | 0.01% | 99.91% | LINE ACT IS V AND LINE IS NOT ON CUSTOMER RECORD | 3 | 75.00% | 0.00% | 1 | 25.00% | 0.007% |
| 9629 | 4 | 0.01% | 99.91% | CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF | 4 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 9815 | 4 | 0.01% | 99.92% | INVALID LINE ACTIVITY FOR DENIED ACCOUNT | 4 | 100.00% | 0.01% | 0 | 0.00% | 0.000% |
| 7785 | 3 | 0.00% | 99.92% | RSAG SITE TABLE LOOKUP FAILED TO FIND A MATCH | 2 | 66.67% | 0.00% | 1 | 33.33% | 0.007% |
| 7935 | 3 | 0.00% | 99.92% | RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 8185 | 3 | 0.00% | 99.93% | ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 8193 | 3 | 0.00% | 99.93% | USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 8980 | 3 | 0.00% | 99.94% | LINE ACTIVITY INVALID | 2 | 66.67% | 0.00% | 1 | 33.33% | 0.007% |
| 9110 | 3 | 0.00% | 99.94% | TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TY | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9115 | 3 | 0.00% | 99.94% | TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9190 | 3 | 0.00% | 99.95% | ZIP CODE IS NOT NUMERIC | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9263 | 3 | 0.00% | 99.95% | NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9432 | 3 | 0.00% | 99.95% | DLNUM=0001 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORK IN LTEXT | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9438 | 3 | 0.00% | 99.96% | DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9618 | 3 | 0.00% | 99.96% | EQUAL NUMBER OF COMPLETE CHOICE AND COMPLETE CHOICE CREDIT USOCS REQUI | 3 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 7100 | 2 | 0.00% | 99.96% | PIC/LPIC IS REQUIRED ON INWARD ACTIVITY | 0 | 0.00% | 0.00% | 2 | 100.00% | 0.013% |
| 7150 | 2 | 0.00% | 99.97% | UNE - ERROR GENERATING ECCKT | 0 | 0.00% | 0.00% | 2 | 100.00% | 0.013% |
| 8425 | 2 | 0.00% | 99.97% | LSF OF DE INVALID ON ACT TYPE A OR V | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9005 | 2 | 0.00% | 99.97% | LNECLSSVC NOT ALLOWED ON R ACCOUNT ACTIVITY | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9045 | 2 | 0.00% | 99.98% | TYPE OF ORDER NOT DETERMINED - CLS SVC AND TOS BLANK OR MISSING | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9434 | 2 | 0.00% | 99.98% | DLNUM=0001 LTN= HTN ACCOUNT DOES NOT HAVE AN EXACT MATCH WITH DL DATA | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9474 | 2 | 0.00% | 99.98% | MINIMUM OF TWO DIFFERENT LEATNS/LEANS REQUIRED FOR LSR | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9487 | 2 | 0.00% | 99.98% | INVALID ACT TYPE FOR FULL MIGRATION | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9600 | 2 | 0.00% | 99.99% | TASKMATE ERROR INCORRECT SCREEN FORMAT ON HOST | 1 | 50.00% | 0.00% | 1 | 50.00% | 0.007% |
| 9639 | 2 | 0.00% | 99.99% | CATEGORY L USOC MUST APPEAR FOR SAME TN | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 9646 | 2 | 0.00% | 99.99% | INVALID BAN FOR REQTYP/COMPANY CODE COMBINATION OR INVALID COMPANY CODE | 2 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 6056 | 1 | 0.00% | 99.99% | REFNUM=0001 -INPT=D ONLY APPLICABLE TO LNP-ROUTED TO LEO IN ERROR | 1 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 7755 | 1 | 0.00% | 99.99% | UNE - NPANXX NOT FOUND IN CLLI TABLE | 0 | 0.00% | 0.00% | 1 | 100.00% | 0.007% |
| 7870 | 1 | 0.00% | 99.99% | RSAG - NO MATCH ON HOUSE NUMBER OR AHN - ONLY UNNUMBERED RANGES | 1 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 8130 | 1 | 0.00% | 100.00% | CONVERSION SPECIFIED CAN ONLY BE USED ON RETAIL TO UNE SERVICE | 1 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| 8925 | 1 | 0.00% | 100.00% | CFN HAS INVALID FORMAT ON COFFI SCREEN | 0 | 0.00% | 0.00% | 1 | 100.00% | 0.007% |
| 9090 | 1 | 0.00% | 100.00% | NUM= TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY IS SS OR RS | 0 | 0.00% | 0.00% | 1 | 100.00% | 0.007% |

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**ORDERING**

| AGGREGATE ORDER TYPES | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| ERROR DETAILS (Auto Clarifications (A) & Errors (E) ) | | | | | CAUSATION | | | | | |
| | | | | | CLEC Caused | | | BST Caused | | |
| Error Type (by error code) | Count | % | Σ % | Error Description | Count | % of Agg | % of CLEC | Count | % of Agg | % of BST Caused |
| 9125 | 1 | 0.00% | 100.00% | NUM= -TELNO=   TBE PROHIBITED ON THIS ACTIVITY FOR THIS REQTYPE | 1 | 100.00% | 0.00% | 0 | 0.00% | 0.000% |
| | 77100 | 100.00% | | | 61898 | | 100.00% | 15202 | | 100.000% |

| | | | | AGGREGATE ORDER TYPES |
|---|---|---|---|---|
| ERROR DETAILS (Fatal Errors) | | | | |
| Error Type (by error code) | Count | % | Σ% | Error Description |
| 1015 | 3837 | 30.979% | 30.979% | PON DUPLICATE ON INITIAL LSR |
| 2025 | 813 | 6.564% | 37.542% | EU-ZIP CODE REQUIRED |
| 1645 | 482 | 3.891% | 41.434% | LSR/PON AGED OFF |
| 1027 | 477 | 3.851% | 45.285% | PREVIOUS LSR AGED OFF - (K) STATUS |
| 1023 | 474 | 3.827% | 49.112% | NO ORIGINAL LSR FOUND FOR THIS SUP |
| 4055 | 445 | 3.593% | 52.705% | DLNUM=&DLNM LTN=&LTN ALI MUST BE UNIQUE |
| 1650 | 429 | 3.464% | 56.168% | LSR/PON COMPLETED |
| 1330 | 416 | 3.359% | 59.527% | BAN1 MUST = E, N OR VALID BILLING ACCOUNT NUMBER FORMAT |
| 4115 | 415 | 3.351% | 62.877% | SIC REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3 |
| 1640 | 362 | 2.923% | 65.800% | NO ORIGINAL LSR FOUND FOR THIS SUP |
| 1030 | 351 | 2.834% | 68.634% | VER MUST BE GREATER THAN PREVIOUS VERSION |
| 1655 | 347 | 2.802% | 71.435% | LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT |
| 1154 | 312 | 2.519% | 73.954% | LSR/PON IS COMPLETED |
| 4028 | 302 | 2.438% | 76.393% | REFNUM=0001-TELNO=   COMMA OR SEMICOLON REQUIRED FOR RESIDENCE LISTING |
| 1153 | 273 | 2.204% | 78.597% | SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE |
| 4029 | 177 | 1.429% | 80.026% | REFNUM=0001-TELNO=   COMMA OR SEMICOLON REQUIRED FOR BUSINESS LISTING |
| 4010 | 156 | 1.259% | 81.285% | REFNUM=0001-TELNO=   LIST REQUIRED WITH THIS REQTYPE AND ACTIVITY TYPE |
| 1635 | 131 | 1.058% | 82.343% | LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION |
| 4042 | 130 | 1.050% | 83.393% | REFNUM=0001-TELNO=   ASTERISK OR PLUS SIGN INVALID FOR LA |
| 3530 | 118 | 0.953% | 84.345% | LOCNUM=000 LNUM=00001 TELNO= NPT REQUIRED WITH THIS REQTYP LNA TYPE COMBINATION |
| 1050 | 104 | 0.840% | 85.185% | D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE |
| 2067 | 101 | 0.815% | 86.000% | LOCBAN MUST BE 10 OR 13 ALPHANUMERICS |
| 1007 | 96 | 0.775% | 86.775% | DUPLICATE CC, PON, VER |
| 3030 | 95 | 0.767% | 87.542% | REFNUM=0001-TELNO=   TN MUST BE 10 NUMERICS |
| 4052 | 95 | 0.767% | 88.309% | YPH ENTRY MUST BE 999001 WHEN LISTING TYPE IS NL OR NP |
| 4027 | 94 | 0.759% | 89.068% | REFNUM=0001-TELNO=   ASTERISK OR PLUS SIGN INVALID FOR LN |
| 3070 | 64 | 0.517% | 89.585% | LPIC DATA REQUIRED PER UNIQUE TELNO ON A, V, P9 ACTIVITY TYPES |
| 1012 | 60 | 0.484% | 90.069% | CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON |
| 1085 | 55 | 0.444% | 90.513% | DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE |
| 3060 | 55 | 0.444% | 90.958% | PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYPES |
| 4050 | 52 | 0.420% | 91.377% | INVALID YPH ENTRY |
| 3075 | 51 | 0.412% | 91.789% | VALID LPIC ENTRIES ARE AN LPIC CODE, NA OR NONE |

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REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2000 - 10/31/2000

| AGGREGATE ORDER TYPES | | | | |
|---|---|---|---|---|
| ERROR DETAILS (Fatal Errors) | | | | |
| Error Type (by error code) | Count | % | Σ% | Error Description |
| 1070 | 50 | 0.404% | 92.193% | DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE |
| 1170 | 50 | 0.404% | 92.596% | CHC REQUIRED WHEN REQTYP IS A OR B AND DFDT IS POPULATED |
| 3090 | 46 | 0.371% | 92.968% | REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTYP |
| 3185 | 46 | 0.371% | 93.339% | REFNUM=0001-TELNO= FEATURE REQUIRED WHEN THE FEATURE ACTIVITY IS POPULATED |
| 1630 | 38 | 0.307% | 93.646% | CANNOT SUP A PREVIOUSLY CANCELED LSR/PON |
| 2120 | 35 | 0.283% | 93.929% | EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTYP/ACT CODE |
| 3065 | 34 | 0.275% | 94.203% | PIC VALID ENTRIES ARE PIC CODE OF 4 NUMERICS, NONE, DFLT, NA |
| 4015 | 33 | 0.266% | 94.470% | REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY |
| 3190 | 30 | 0.242% | 94.712% | REFNUM=0001-TELNO= LNECLSSVC MUST BE = 3 OR 5 ALPHANUMERICS |
| 3135 | 27 | 0.218% | 94.930% | REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED |
| 3175 | 25 | 0.202% | 95.132% | REFNUM=0001-TELNO= FA REQUIRED WHEN THE FEATURE FIELD IS POPULATED |
| 1272 | 24 | 0.194% | 95.325% | RPON VALID VALUES ARE UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . . - ' |
| 1664 | 24 | 0.194% | 95.519% | SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE |
| 3085 | 24 | 0.194% | 95.713% | TC OPT VALID ENTRIES ARE:00, 03, 05, 08, 21, 23, 25, 26, 31, 51, 81 |
| 2010 | 22 | 0.178% | 95.891% | EU-CITY REQUIRED |
| 1022 | 20 | 0.161% | 96.052% | LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION |
| 3021 | 20 | 0.161% | 96.213% | REFNUM=0002-TELNO= LNA MUST BE V OR W WHEN AN, ATN, EAN OR EATN IS POPULATED |
| 3125 | 18 | 0.145% | 96.359% | LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID |
| 1215 | 17 | 0.137% | 96.496% | ACTL MUST BE 11 ALPHANUMERIC CHARACTERS |
| 4000 | 17 | 0.137% | 96.633% | DL DATA ELEMENTS REQUIRED |
| 1025 | 16 | 0.129% | 96.762% | VER MUST BE GREATER THAN PREVIOUS VERSION |
| 1110 | 16 | 0.129% | 96.892% | INVALID REQTYP - ACCOUNT ACTIVITY TYPE COMBINATION |
| 1230 | 16 | 0.129% | 97.021% | LSO MUST BE 6 NUMERICS |
| 4040 | 15 | 0.121% | 97.142% | REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTYP AND ACTIVITY TYPE |
| 1080 | 14 | 0.113% | 97.255% | DDD/DDD-CC MUST BE A VALID DATE |
| 3260 | 13 | 0.105% | 97.360% | LOCNUM=000 LNUM=00001 TELNO= JK CODE REQUIRED WHEN NIDR IS POPULATED WITH Y |
| 4120 | 13 | 0.105% | 97.465% | DLNUM=0001 LTN=10 TOA B, R, RP OR BP REQUIRED |
| 3040 | 12 | 0.097% | 97.562% | REFNUM=0001-TELNO= OTN PROHIBITED WHEN LNA = A, D, W, Y, L, P9 |
| 3115 | 12 | 0.097% | 97.659% | LOCNUM=000 LNUM=00001 TELNO= ECCKT IS PROHIBITED WITH REQTYP/ACT/LNA COMBINATION |
| 2065 | 11 | 0.089% | 97.747% | LOCBAN REQUIRED |
| 2090 | 10 | 0.081% | 97.828% | FB-STATE REQUIRED IF FBI = D |

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| AGGREGATE ORDER TYPES | | | | |
|---|---|---|---|---|
| **ERROR DETAILS (Fatal Errors)** | | | | |
| **Error Type (by error code)** | **Count** | **%** | **Σ %** | **Error Description** |
| 1017 | 3 | 0.024% | 99.483% | PON VALID VALUES ARE UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - ' |
| 1060 | 3 | 0.024% | 99.508% | AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTYP IS B |
| 1220 | 3 | 0.024% | 99.532% | LST MUST BE 11 ALPHA/NUMERIC CHARACTERS |
| 1453 | 3 | 0.024% | 99.556% | BAN1 REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION |
| 3015 | 3 | 0.024% | 99.580% | REFNUM=0001-TELNO=        LNA REQUIRED |
| 4030 | 3 | 0.024% | 99.604% | REFNUM=0001-TELNO=   LISTED NAME PROHIBITED WITH THIS REQTYPE AND ACTIVITY TYPE |
| 4045 | 3 | 0.024% | 99.629% | REFNUM=0001-TELNO=   LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE |
| 6050 | 3 | 0.024% | 99.653% | REQTYP/LOOP TYPE COMBINATION INVALID |
| 7075 | 3 | 0.024% | 99.677% | EATN, AN AND ATN ARE REQUIRED FOR REQTYP B |
| 1255 | 2 | 0.016% | 99.693% | NC MUST BE 4 ALPHANUMERIC CHARACTERS WITH HYPHEN ALLOWED IN THE 3RD AND 4TH POSITIONS |
| 2030 | 2 | 0.016% | 99.709% | LCON-TELNO MUST BE A MINIMUM OF 10 NUMERICS |
| 3460 | 2 | 0.016% | 99.725% | LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQTYP/LNA TYPE COMBINATION (STOP EDIT) |
| 4310 | 2 | 0.016% | 99.742% | DLNUM=0001 LTN= LANO PROHIBITED WITHOUT LASN |
| 1032 | 1 | 0.008% | 99.750% | VER MUST BE SPACES OR 00(ZEROS) FOR 850 |
| 1040 | 1 | 0.008% | 99.758% | VER MUST BE SPACES OR ZEROES FOR 850 |
| 1150 | 1 | 0.008% | 99.766% | SUP PROHIBITED WHEN 1ST CHARACTER OF REQTYP FIELD CHANGES |
| 1155 | 1 | 0.008% | 99.774% | DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y |
| 1200 | 1 | 0.008% | 99.782% | SUP REQUIRED WHEN VER IS GREATER THAN 00 |
| 1205 | 1 | 0.008% | 99.790% | DATED-CC/DATED REQUIRED WHEN AGAUTH FIELD IS POPULATED |
| 1335 | 1 | 0.008% | 99.798% | LSO REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION |
| 1445 | 1 | 0.008% | 99.806% | INITIATOR TELEPHONE NUMBER REQUIRED |
| 1450 | 1 | 0.008% | 99.814% | INITIATOR TELEPHONE NUMBER MUST BE A MINIMUM OF 10 NUMERICS |
| 2115 | 1 | 0.008% | 99.822% | FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS |
| 2355 | 1 | 0.008% | 99.830% | ERL PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION |
| 3240 | 1 | 0.008% | 99.839% | LOCNUM=000 LNUM=00001 TELNO= IWJQ REQUIRED WHEN IWJK IS POPULATED |
| 3420 | 1 | 0.008% | 99.847% | LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C |
| 3485 | 1 | 0.008% | 99.855% | LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR |
| 3745 | 1 | 0.008% | 99.863% | LNUM=00001 TELNO= PIC VALID ENTRIES ARE NONE, UNDC OR A VALID PIC CODE WHEN LNA IS G, N OR |
| 4020 | 1 | 0.008% | 99.871% | REFNUM=0001-TELNO=   LIST PROHIBITED WITH THIS REQTYPE AND ACTIVITY TYPE |
| 4035 | 1 | 0.008% | 99.879% | REFNUM=0001-TELNO=   LISTED NAME OVERFLOW PROHIBITED WITH THIS REQTYPE AND ACTIVITY TYPE |
| 4060 | 1 | 0.008% | 99.897% | DLNUM=0001 LTN= VALID RTY REQUIRED |

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| AGGREGATE ORDER TYPES | | | | |
|---|---|---|---|---|
| **ERROR DETAILS (Fatal Errors)** | | | | |
| Error Type (by error code) | Count | % | Σ % | Error Description |
| 4070 | 1 | 0.008% | 99.895% | REFNUM=0001-TELNO=  YPQTY MUST BE 2 NUMERICS OR BLANKS |
| 4075 | 1 | 0.008% | 99.903% | MAIN LISTING REQUIRED |
| 4077 | 1 | 0.008% | 99.911% | REFNUM=0001-TELNO=  DDA-NAME2 PROHIBITED WITH THIS REQTYPE AND ACTIVITY TYPE |
| 4085 | 1 | 0.008% | 99.919% | REFNUM=0001-TELNO=  DDA-ADDRESS 1 PROHIBITED WITH THIS REQTYPE AND ACTIVITY TYPE |
| 4090 | 1 | 0.008% | 99.927% | REFNUM=0001-TELNO=  DDA-ADDRESS 2 PROHIBITED WITH THIS REQTYP AND ACTIVITY TYPE |
| 4095 | 1 | 0.008% | 99.935% | REFNUM=0001-TELNO=  DDA-CITY PROHIBITED FOR THIS REQTYP AND ACTIVITY TYPE |
| 4100 | 1 | 0.008% | 99.943% | REFNUM=0001-TELNO=  DDA-STATE PROHIBITED WITH THIS REQTYP AND ACTIVITY TYPE |
| 4140 | 1 | 0.008% | 99.952% | REFNUM=0001-TELNO=  DIRDATE-CC/DIRDATE PROHIBITED WITH THIS REQTYP AND ACTIVITY TYPE |
| 4185 | 1 | 0.008% | 99.960% | DLNUM=0002 LTN= DOI DATA INVALID WITH LTY 3 |
| 4385 | 1 | 0.008% | 99.968% | DLNUM=0001 LTN= INVALID LAST ENTRY |
| 5135 | 1 | 0.008% | 99.976% | LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E |
| 5153 | 1 | 0.008% | 99.984% | LOCNUM=000 HNUM=00001 HT REQUIRED FOR THIS HA/HLA COMBINATION |
| 6005 | 1 | 0.008% | 99.992% | NC CODE INVALID |
| 6048 | 1 | 0.008% | 100.000% | COMPANY IS NOT QUALIFIED FOR XDSL/UCL |
| | 12386 | 100.000% | | |

| AGGREGATE ORDER TYPES | |
| --- | --- |
| **ERROR DETAILS - 8825** | |

| Error Type (by error code) | Error Description |
| --- | --- |
| 8825 | ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX! |
| 8825 | ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA |
| 8825 | ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR |
| 8825 | ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS |
| 8825 | ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC! |
| 8825 | ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS! |
| 8825 | ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C |
| 8825 | ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C |
| 8825 | ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C |
| 8825 | ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR! |
| 8825 | ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX |
| 8825 | ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL |
| 8825 | ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN |
| 8825 | ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA |
| 8825 | ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN |
| 8825 | ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT! |
| 8825 | ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN |
| 8825 | ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR! |
| 8825 | ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN |
| 8825 | ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN |
| 8825 | ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1 |
| 8825 | ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB |
| 8825 | ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC! |
| 8825 | ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT! |
| 8825 | ORDER ERR: FORMAT SAE 389 I1 DRS /TN |
| 8825 | ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR! |
| 8825 | ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI |
| 8825 | ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN |
| 8825 | ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R / |
| 8825 | ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT! |
| 8825 | ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT! |
| 8825 | ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT! |

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## AGGREGATE ORDER TYPES

## ERROR DETAILS - 8825

| Error Type (by error code) | Error Description |
|---|---|
| 8825 | ORDER ERR:  PDN IDNT 008 LI  PDN MISSING OR DATA INCORRECT! |
| 8825 | ORDER ERR:  SS BILL 007 LIN  SS DATA FORMAT INCORRECT!  ISS |
| 8825 | ORDER ERR: SIC LIST 012 LI  SIC CODE NOT ON BRIS SIC TABLE!  ISIC 3047 |
| 8825 | ORDER ERR: RESH BILL 023 L  USOC BSX++ MAY NOT APPEAR! |
| 8825 | ORDER ERR:  NP LIST 010 LIN  SEE SOER DOCUMENTATION!  INP  (NON-PUB) |
| 8825 | ORDER ERR:  NP LIST 010 LIN  SEE SOER DOCUMENTATION!  INP  (NON-PUB) |
| 8825 | ORDER ERR:  RNP SAE 006 LIN  SEE SOER DOCUMENTATION!  I1 |
| 8825 | ORDER ERR: LA LIST 013 LIN  SEE SOER DOCUMENTATION!  ILA |
| 8825 | ORDER ERR:  FORMAT 374 LINE  EUCLC: 0001  RELAY: 0000= |
| 8825 | ORDER ERR:  ADL SAE 010 LIN  ADL MUST APPEAR!  I1 |
| 8825 | ORDER ERR: LOC LIST 019 LI  INVALID LAST CHARACTER FOR LEVELS  1-3!  ILOC LOT 4 DES ( |
| 8825 | ORDER ERR:  SA LIST 023 LIN  STREET NAME FOR SA NOT VALID FOR  NPA NXX! |
| 8825 | ORDER ERR:  NP LIST 010 LIN  SEE SOER DOCUMENTATION!  INP  (NON-PUB) |
| 8825 | ORDER ERR:  NP LIST 010 LIN  SEE SOER DOCUMENTATION!  INP  (NON-PUB) |
| 8825 | ORDER ERR: PR SAE 010 LINE  ZERO MUST NOT APPEAR AS FIRST  CHARACTER!  I1  UEAC2  /C |
| 8825 | ORDER ERR:  LCON SAE 007 LI  LCON FORMAT INCORRECT!  CKL |
| 8825 | ORDER ERR: LA LIST 013 LIN  SEE SOER DOCUMENTATION!  ILA |
| 8825 | ORDER ERR:  PDN IDNT 008 LI  PDN MISSING OR DATA INCORRECT! |
| 8825 | ORDER ERR:  ROUT LIST 007 L  ROUT INVALID ON THIS ORDER! |
| 8825 | ORDER ERR:  TYA BILL 008 LI  TYA REQUIRED WITH SIC CODE OF 98XX |
| 8825 | ORDER ERR:  PKG SAE 010 LIN  PKG NOT VALID ON THIS USOC!  T1 |
| 8825 | ORDER ERR: RNP SAE 006 LIN  SEE SOER DOCUMENTATION!  I1 |
| 8825 | ORDER ERR:  TCP TFC 007 LIN  INVALID TCP DATE!  TCP  06-13-00 |
| 8825 | ORDER ERR:  PDN IDNT 008 LI  PDN MISSING OR DATA INCORRECT! |
| 8825 | ORDER ERR:  DSA IDNT 009 LI  DSA MUST APPEAR IN IDNT! |
| 8825 | ORDER ERR: RNP SAE 006 LIN  SEE SOER DOCUMENTATION!  I1 |
| 8825 | ORDER ERR: ADL SAE 010 LIN  ADL MUST APPEAR!  I1  1FR  /TN |
| 8825 | ORDER ERR: PCA SAE 013 LIN  SEE SOER DOCUMENTATION!  T1 |
| 8825 | ORDER ERR: LA LIST 013 LIN  SEE SOER DOCUMENTATION!  ILA |

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| AGGREGATE ORDER TYPES | |
|---|---|
| **ERROR DETAILS - 1000** | |
| **Error Type (by error code)** | **Error Description** |
| 1000 | CLEARED ERR BY ISSUING ORDER MANUALLY |
| 1000 | CLEARED SYSTEM ERRORS OSCOL AND UEAMC |
| 1000 | CLEARED UP SYSTEM ERRORS |
| 1000 | CLEARED ERROR FOR SYSTEM GENERATED ORDER# |
| 1000 | CORRECTED SYSTEM GENERATED ERRORS FOR ORDER# |
| 1000 | CLEANED UP SYSTEM ERRORS |
| 1000 | CANCEL PER CLEC. |
| 1000 | PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC |
| 1000 | CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700 |
| 1000 | ORDERDD 06-27-00 WORKED TO CHG LISTING |
| 1000 | PLACED IN E-STAT SUP 1 ON VER 1 THANKS |
| 1000 | ERR PLACED IN E-STAT SUP 1 |
| 1000 | ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP |
| 1000 | CORRECT SYSTEM ERRORS |
| 1000 | CAN PER CLEC |
| 1000 | ERROR TO DROP, PON CANCELLED PER SUP 01 |
| 1000 | EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT; |
| 1000 | CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO |
| 1000 | CORRECTED SYSTEM ERRORS FOR ORDER# |
| 1000 | CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST |
| 1000 | CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER # |
| 1000 | ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00.. |
| 1000 | ACCOUNT , SERVICE ORDER, DD 06-30-00 |
| 1000 | ERROR TO DROP, UNABLE TO FORCE FOC ON |
| 1000 | CANCELLED ORDER PER SUP 1 LESOG |
| 1000 | CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM |
| 1000 | RECVD SUP 1 TO CANCEL |
| 1000 | CORRECT SYSTEM ERROS |
| 1000 | ERR PLACED IN E-STAT SUP 1 ON VER 1 |
| 1000 | UPDATE TO CHANGE DUE DATE TO 6-27 |
| 1000 | ERR PLACED IN E-STAT ORDER COMPLETED |
| 1000 | CLEARED ERR FOR ORDER # , PON#, |

# ORDERING

**AGGREGATE ORDER TYPES**

**ERROR DETAILS - 1000**

| Error Type (by error code) | Error Description |
|---|---|
| 1000 | CORRECT SYSTEM ERRORS |
| 1000 | CORRECT SYSTEM ERRORS |
| 1000 | CLEARED ERROR FOR SYSTEM GENERATED ORDER # |
| 1000 | CLEARED ERROR |
| 1000 | CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST |
| 1000 | CORRECT ERRORS |
| 1000 | CORRECTED SYSTEM  GENERATED ORDERS, ORDER# |
| 1000 | CORRECTED SYSTEM GENERATED ORDER # |
| 1000 | SENT S STATUS REFERAL FORM 06-20-00. |
| 1000 | ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC- |
| 1000 | DD 2000-07-05 |
| 1000 | ORDER CANCELLED |
| 1000 | CLAIMED IN ERROR |
| 1000 | ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT. |
| 1000 | DD 06-14-00 |
| 1000 | DD 07-06-00 |
| 1000 | ORDER NY32B0F8 DOES NOT HAVE PON ON IT.. |
| 1000 | DD 2000-07-05 |
| 1000 | CORRECT SYSTEM ERRORS |
| 1000 | CLEAR UP SYSTEM ERRORS |
| 1000 | ERR TO DROP OFF, ORD |
| 1000 | ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP |
| 1000 | CORRECT SYSTEM ERRORS |
| 1000 | CORRECT SYSTEM PROBLEMS |
| 1000 | CLEARED UP SYSTEM ERRORS |
| 1000 | CLEARED ERRORS FROM ORDER TO FLOW THRU |
| 1000 | CLEAR SYSTEM ERRORS OCOSL AND DFDT |
| 1000 | CORRECT ON ODR NUMBER |
| 1000 | ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER) |

11/20/2000

# REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (SUMMARY)
## REPORT PERIOD: 10/01/2000 - 10/31/2000

| | ADJUSTED<br>FLOW-THROUGH % |
|---|---|
| **CLEC AGGREGATE** | |
| **REGION ALL SERVICES** | 45.66% |